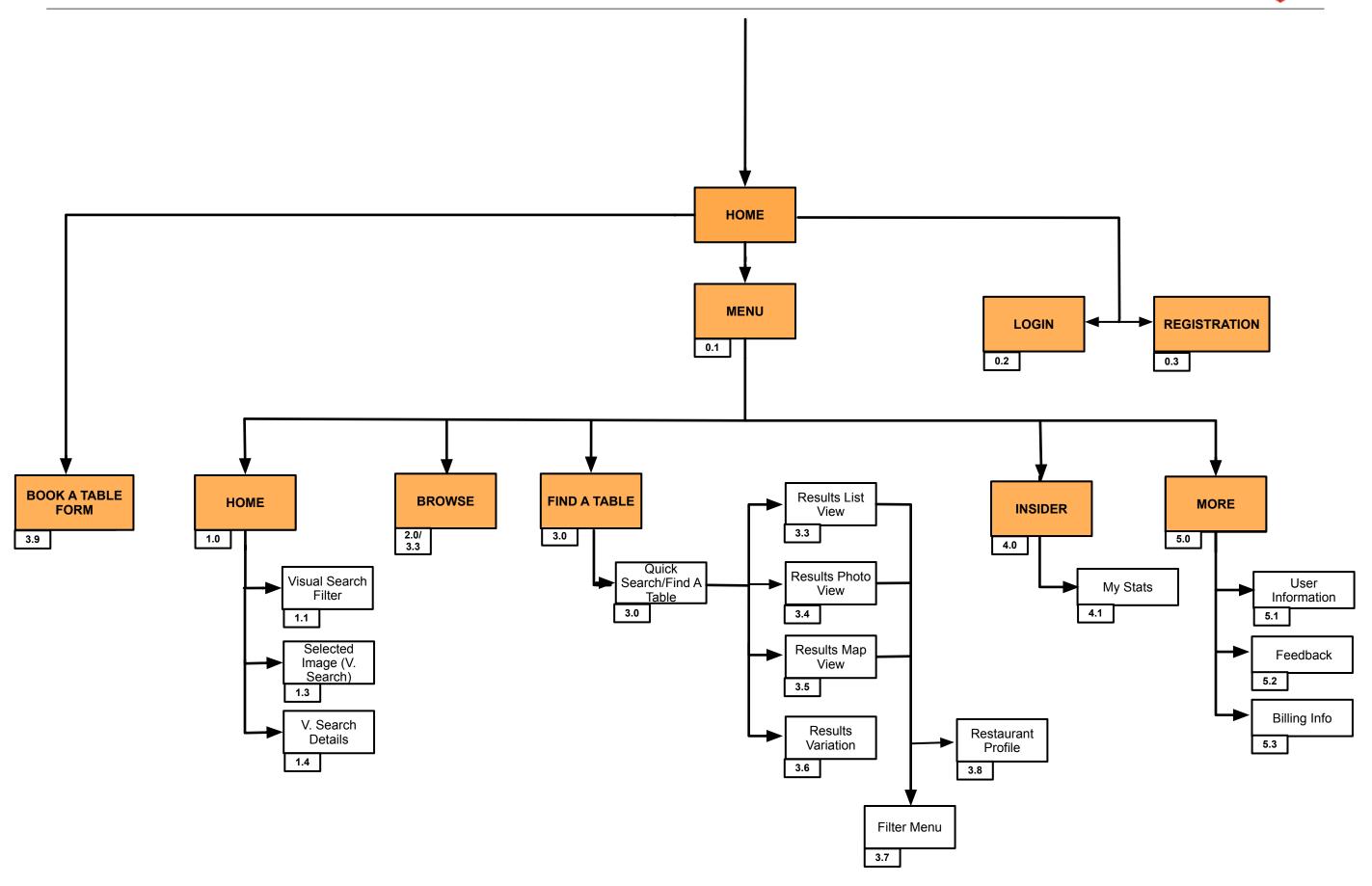




Scripps Networks
CityEats I'm Hungry for iOS
Wireframes & Functional Overview







Scripps Networks CityEats I'm Hungry for iPhone Core Objectives For Mobile





Baseline Requirements

- Restaurant Discovery
- Find/Table Booking Service

Unique Selling Proposition

- Differentiation From Competitors
- User Engagement Stickiness
- Unique Content

New Objectives

- Relevancy
- Personalization

Goals:

- User books tables with ease
- Repeat Usage
- Discovery of new restaurants







Global features of the CityEats I'm Hungry application will include:

- Screen Title
- Search Button
- Either Nearest or Back Button
- Menu

DATA & DEVELOPER NOTES

Upon the application's first launch the user will be prompted to enable CityEats to user their current location. This information will inform the visual search on the home screen.





Log in and sign up screens enable user's to access Insider section and take advantage of the community elements of CityEats

1. LOG IN

Screen enables users with accounts to login

2. REQUIRED FIELD

To log in users must use their email address and password. To sign up users must submit a first name, last name, email address, password and confirm the password created.

[GESTURE: Tap] Upon tapping fields the keyboard will display

3. LOG IN BUTTON

User taps button to log in. If user has not filled out both fields button should be disabled

[GESTURE: Tap] To submit account credentials

4. SIGN UP SCREEN LINK/BUTTON

If user is not a CityEats member this link will allow them to sign up [GESTURE: Tap] 0.3 SIGN UP

5. FORGOT YOUR PASSWORD?

User is taken to a Webview to reset their password [GESTURE: Tap] https://secure.cityeats.com/users/password/new

6 LOGIN WITH FACEBOOK

Enables user to log in using Facebook connect [GESTURE: Tap] Facebook connect log in follow

7 SIGN UP

New user can sign up to join CityEats

8 VERIFY TERMS OF USE AND PRIVACY POLICY

User must verify that they have read and agreed to the terms of use and privacy policy

[GESTURE: Tap] Hyperlinks take user to screens with legal required copy

9 SIGN UP BUTTON

User taps button to sign up. Account created [GESTURE: Tap] 4.0 INSIDER BADGET DASHBOARD

10 LOG IN SCREEN LINK/BUTTON

If user is already a CityEats member this link will allow them to log in [GESTURE: Tap] 0.2 LOG IN

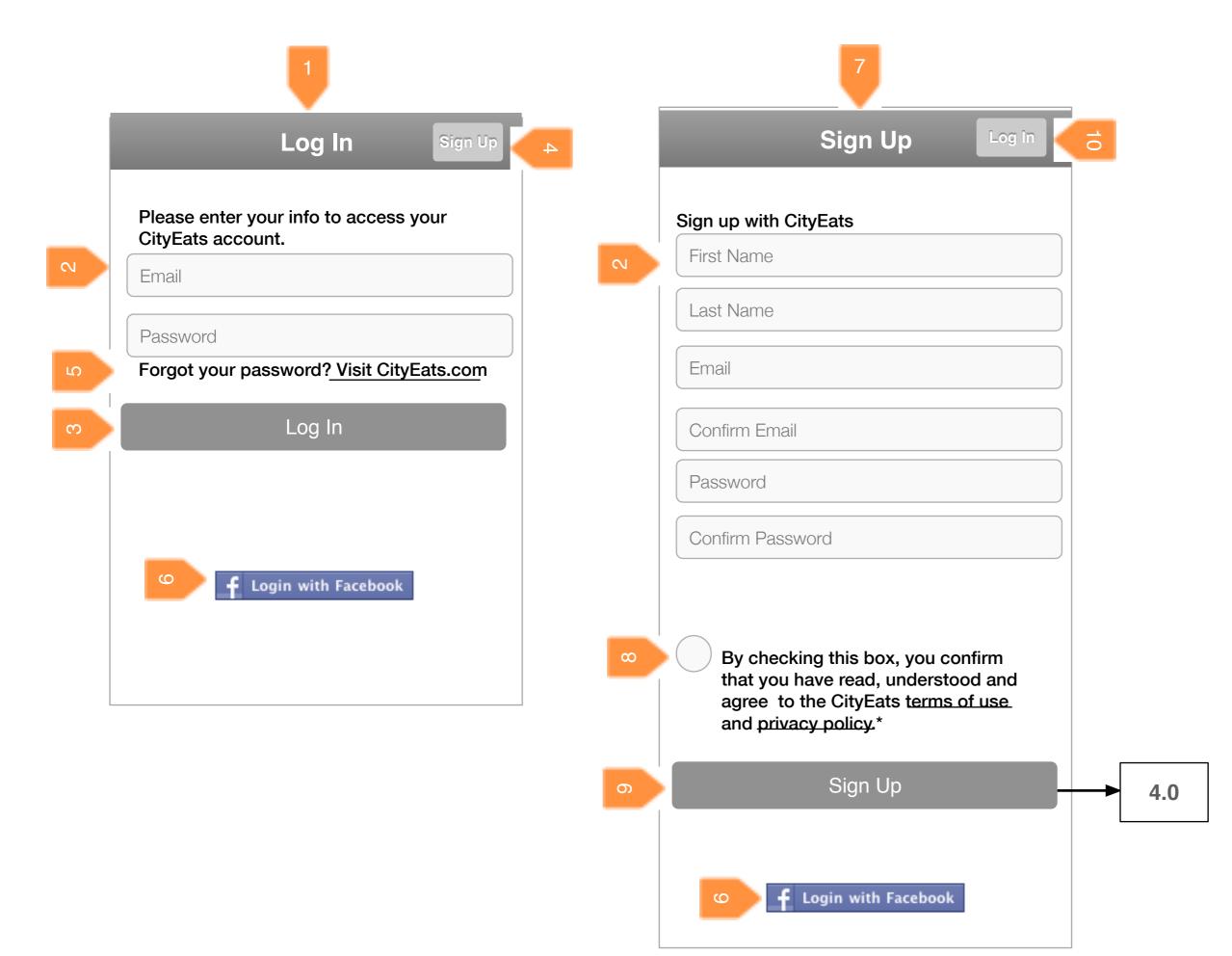
DATA & DEVELOPER NOTES

Please provide error message copy for both Log In and Sign Up Screens

Log In Error messages to be displayed: "Invalid email or password."

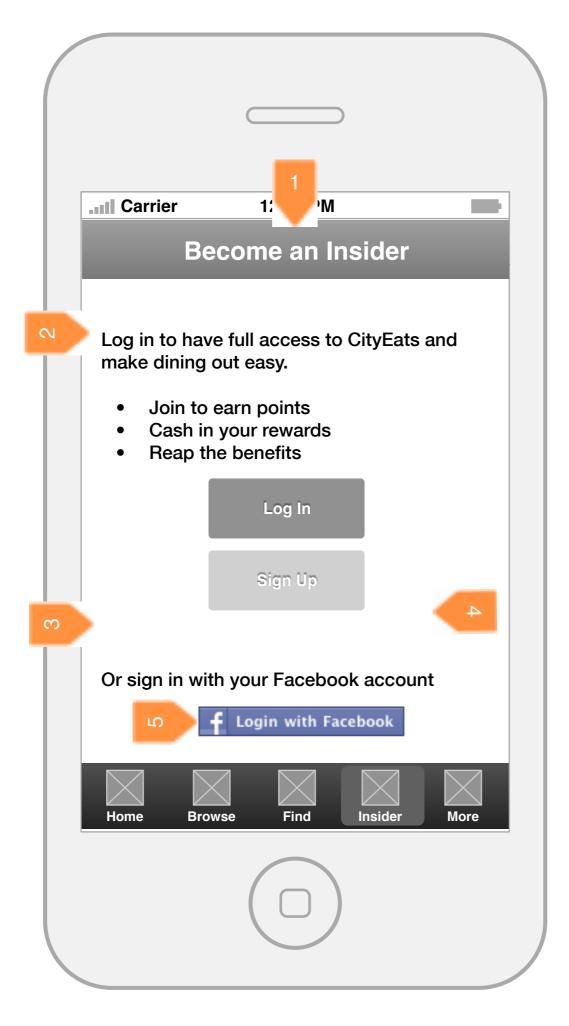
Sign Up Form Required Fields:

- -first name
- -last name
- -email
- -password
- -password confirmation
- -must accept the terms of service and privacy policy



Scripps Networks CityEats I'm Hungry iPhone

0.4 New Users/Not Signed In







The Insider section has two states 1) user is not logged in 2) user is logged in. This displays the non-signed in state, which enables the user to login or sign up.

1. SCREEN TITLE

Book A Table

2. CANCEL BUTTON

Returns users to previous screen without any update [GESTURE: Tap] To close Book A Table form

3. YOUR RESERVATION

Section contains previously entered reservation information (Date, Time, Party Size). If no content was entered defaults to Current Date, Next Open Time and Party Size of 2.

4. MODIFY BUTTON

If user would like to update reservation information they can tap this button to reveal edit fields (item number 5)

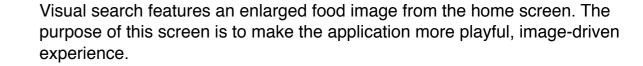
[GESTURE: Tap] ITEM NUMBER 5

5. **RESERVATION INPUT FIELDS**

User can update their reservation information
[GESTURE: Tap Party Size Field] Display iOS picker (1 people - 8 people)
[GESTURE: Tap Date Field] Display iOS picker (Month, Day, Year)
[GESTURE: Tap Time Field] Display iOS picker (Hour, Minutes, AM/PM)







1. FOOD IMAGE TILE

The screen featured 16 food image tiles as part of the visual search.

[GESTURE: Tap] 1.3 VISUAL SEARCH - IMAGE SELECTED PORTRAIT

2. CITY EATS BRANDING

CityEats branding is centered in the middle of the food image grid gives user a visual center of focus.

3. FILTER PULL

When the user taps or swipes it reveals a limited filter screen. When user submits information in this filter is should update the search queries throughout the application.

[GESTURE: Tap/swipe] 1.1 VISUAL SEARCH - FILTER

4. FEATURE CONTENT/VISUAL SEARCH

Feature content initially will support selected restaurants, like those that are near-by and available tonight (similarly to the website home page). In an interactive gallery. If the user taps on an image they will be lead through an image-based path to table booking.

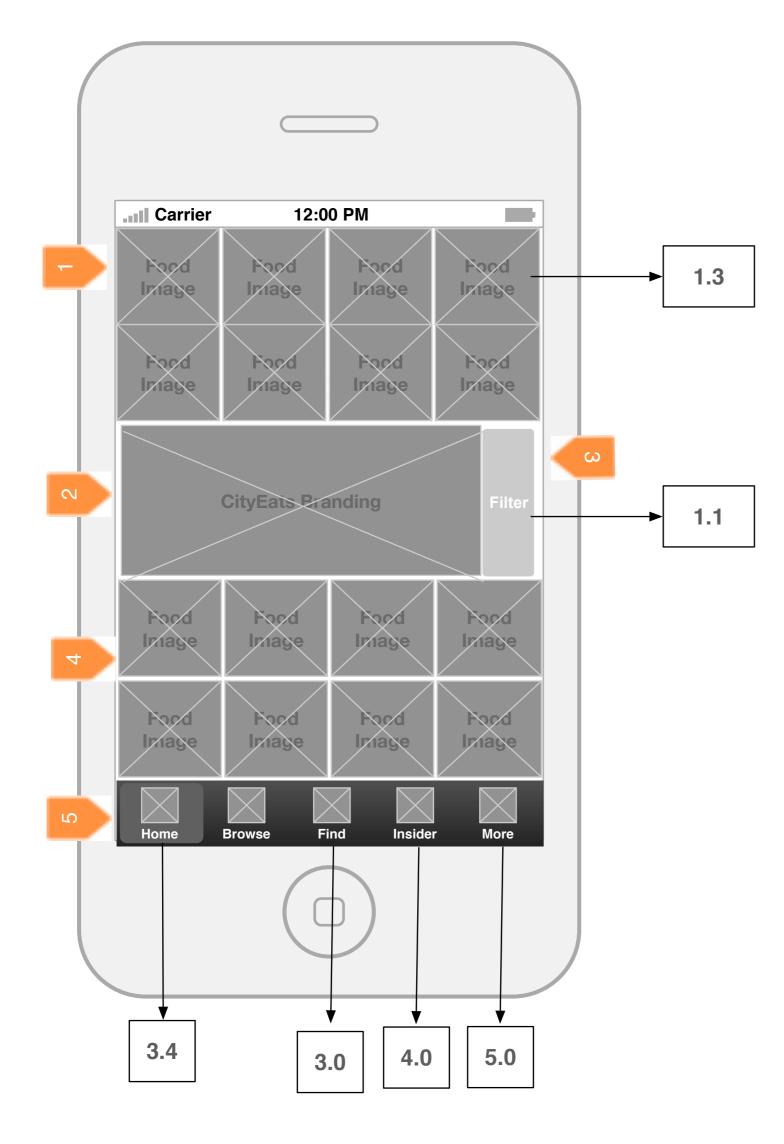
[GESTURE: Tap] 1.3 VISUAL SEARCH - IMAGE SELECTED PORTRAIT

5. MENU

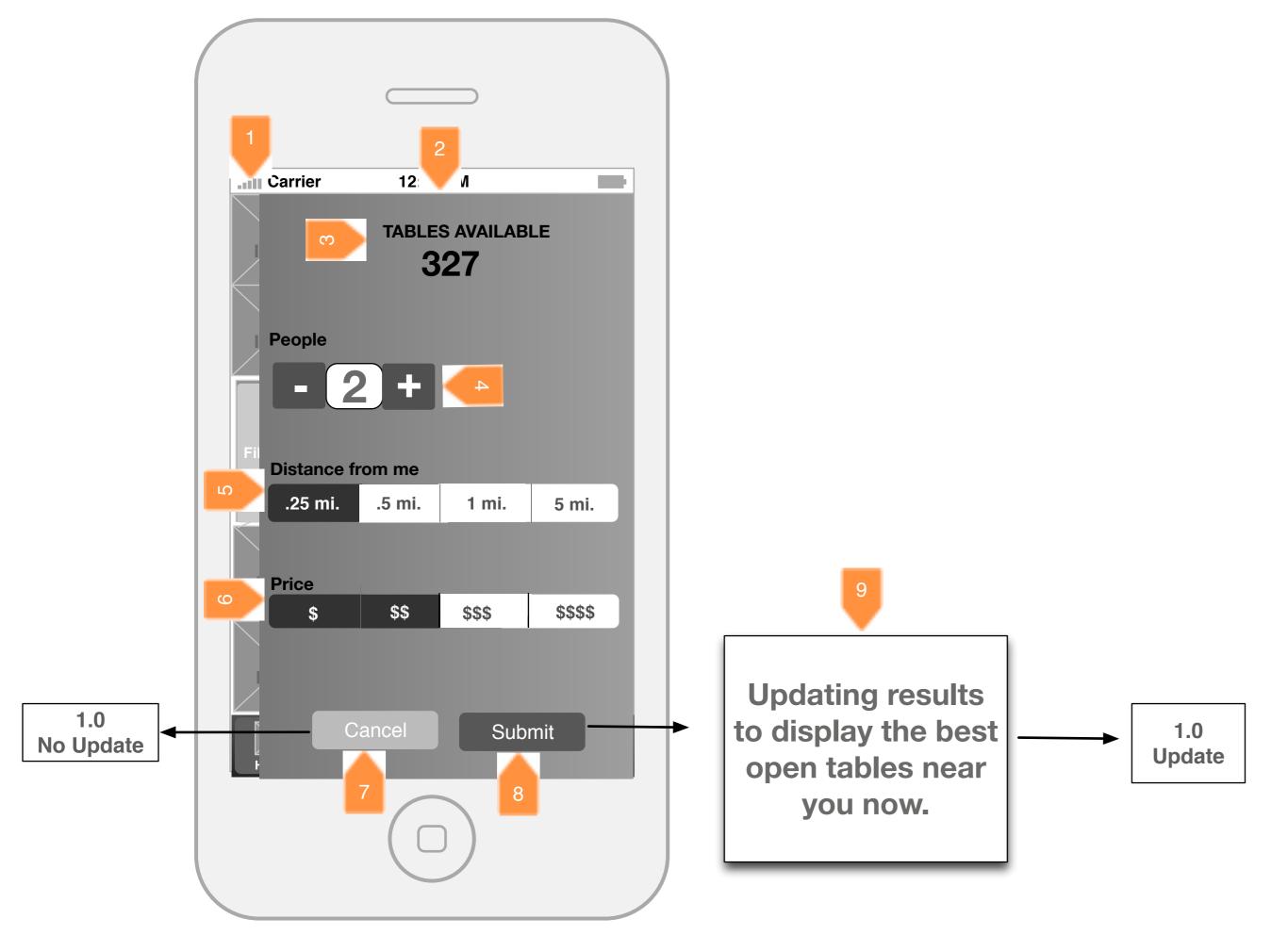
Tab menu serves as navigation for application [GESTURE: Tap] 1.0 HOME (refreshes) [GESTURE: Tap] 2.0/3.4 BROWSE

[GESTURE: Tap] 3:0 FIND [GESTURE: Tap] 4.0 INSIDER [GESTURE: Tap] 5.0 SETTINGS

- N1: Upon entering application for the first time user is prompted to share their location. If they select yes the images will update to present geographically relevant open tables
- N2: If user has provided location input to the application in a past use the default images will update to be geographically relevant.



1.1 Visual Search Filter







Visual search features an enlarged food image from the home screen. The purpose of this screen is to make the application more playful, image-driven experience.

1. FEATURED SCREEN TEASER

Behind the filter overlay there is a teaser of the featured screen to provide context to the user

2. VISUAL SEARCH FILTER OVERLAY

Inputs on the limited fiber screen will update the visual search on the featured/home screen of the CityEats mobile application. Users can narrow results by people, distance from user location and price.

3. AVAILABLE TABLES

Provides user context around entire pool of tables and dynamically updates with updates to the filter settings. Featured screen should only update with submission of filter.

4. NARROW RESULTS BY PEOPLE

User can update their party size by using the minus (-) or plus (+) buttons. [GESTURE: Tap] Updates party size number

5. NARROW RESULTS BY DISTANCE

This defaults to have no distance limitations selected on first use. If the user has not provide access to their location selecting any unit for "Distance from me" should display an error message "In order to use this filter CityEats requires access to your location. Please update your 'Location Services' under phone Settings."

User can select ranges: tap "5 mi." and ".5 mi." will highlight "5 mi.", "1 mi." and ".5 mi.". User can deselect a constraint by tapping.

[GESTURE: Tap] Select/deselect filter constraint(s)

6. NARROW RESULTS BY PRICE

This defaults to have no price limitations selected on first use. User can select ranges: tap "\$" and "\$\$\$" will highlight "\$", "\$\$" and "\$\$\$".

User can deselect a constraint by tapping.

[GESTURE: Tap] Select/deselect filter contraint(s)

CANCEL

Cancels the filter experience for the visual search. The overlay slides to the right to return the user to an un-updated home screen.

[GESTURE: Tap] 1.0 HOME SCREEN

8. SUBMIT

Submits the filter query to update the home screen results. [GESTURE: Tap] 1.0 HOME SCREEN

9. UPDATING MESSAGE

When visual search is processing the filter entries a loading message displays using a generic iOS alert

DATA & DEVELOPER NOTES

- N1: Upon entering application for the first time user is prompted to share their location. If they select yes the images will update to present geographically relevant open tables
- N2: If user has provided location input to the application in a past use the default images will update to be geographically relevant.

8 / 44

PM

Restaurant Name - Dish Name

Food Xmage

\$\$\$\$

Rating

Find A Table

1.4

... Carrier

2

3.8

Distance

More Information





Visual search features an enlarged food image as an overlay on the home screen. The purpose of this screen is to make the application more playful, image-driven experience. The visual search works like a baseball card.

1. FEATURED IMAGE

User-selected image enlarges to fill the screen [GESTURE: Tap] 1.4 VISUAL SEARCH - DETAIL/BOOK

2. BASEBALL CARD TITLE

Headline will be the Restaurant Name and the subheadline is Dish Name.

3. CLOSE

User can close the baseball card experience by tapping off of the overlay or the "close" icon

[GESTURE: Tap] 1.0 HOME SCREEN

4. FOOD IMAGE

Large image of the thumbnail from the home screen visual search displayed as an overlay.

[GESTURE: Tap] 1.4 VISUAL SEARCH - DETAIL/BOOK PORTRAIT

5. RESTAURANT INFO

Provided high-level information about the selected restaurant including 'Distance", "Price" and "Rating"

6. MORE INFORMATION BUTTON

More Information Button enables the user to learn more about the restaurant by taking them to the full restaurant profile

[GESTURE: Tap] 3.8 RESTAURANT PROFILE

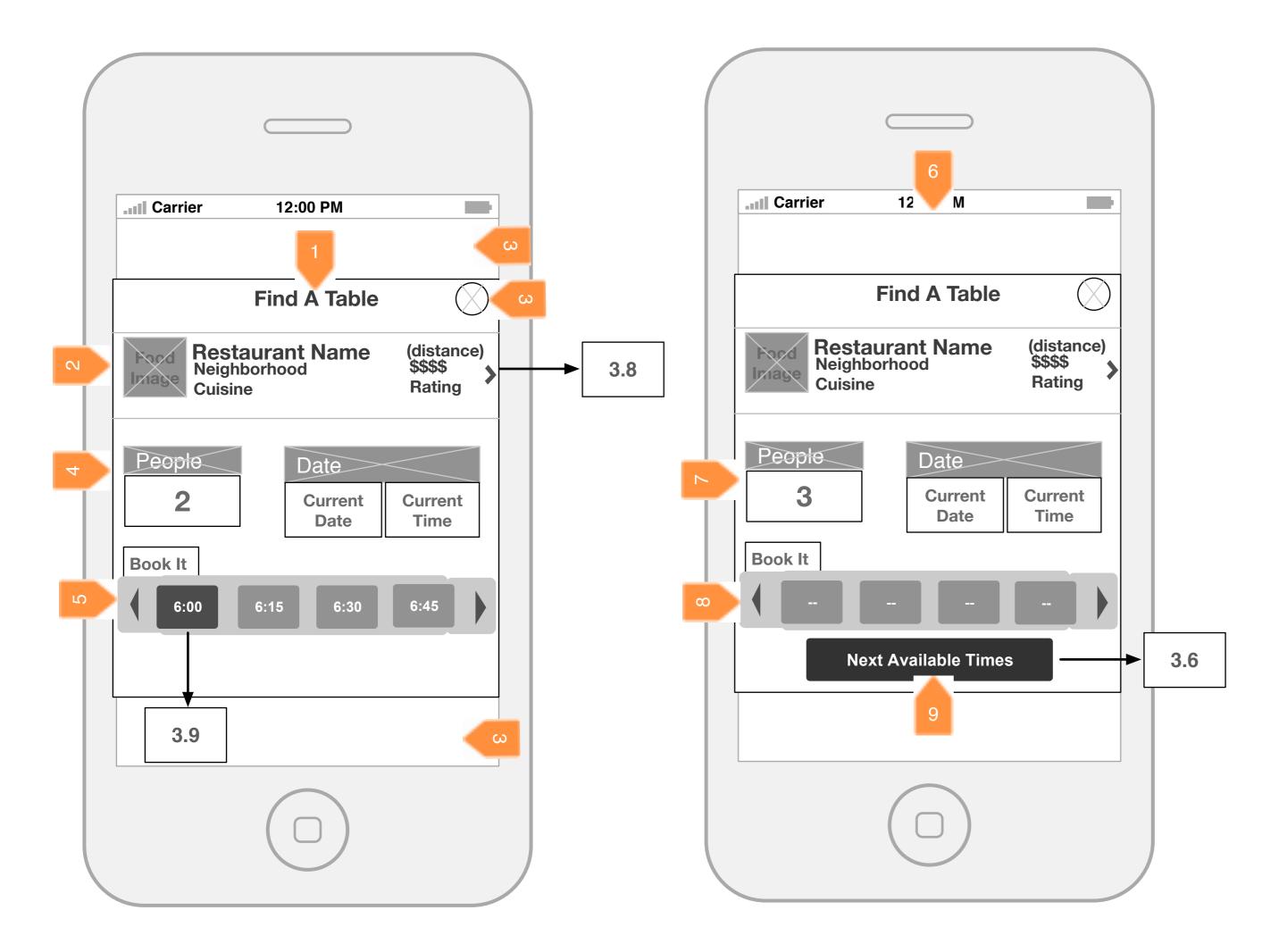
7. FIND A TABLE BUTTON

Button enables user to book a table in visual search by flipping the baseball card to reveal a new screen

[GESTURE: Tap] 1.4 VISUAL SEARCH - DETAIL/BOOK PORTRAIT







Visual search details and ability to book a table

1. TITLE

The headline of this screen is Find A Table, giving context to finding a table within a restaurant.

2. RESTAURANT DETAILS

Display restaurant name, neighborhood, cuisine, price and rating [GESTURE: Tap] 3.8 RESTAURANT PROFILE

3. CLOSE

User can close the baseball card experience by tapping off of the overlay or the "close" icon

[GESTURE: Tap] 1.0 HOME SCREEN

4. PLANNING INPUT

User can submit party size, date and time to see if there are tables available at their selected. The party size defaults to 2 people, the date defaults to the current date and the time defaults to the next meal time. User can update. This updates the time slider options

[GESTURE: Tap] Display IOS picker - people (1 person - 8 people) date & time (Day, Month, Hour, Minutes, AM/PM)

5. AVAILABLE TABLE SELECTOR

From the list view users can take action to book tables that are available within a 45 minute time window

[GESTURE: Tap] 3.9 BOOK A TABLE

6. NO RESULTS

If user updates inputs to receive no available tables the slider will gray out the selected times and display a button that takes user to the next available times for the restaurant.

[GESTURE: Tap] 3.6 VARIATION ON RESULTS - NO SEARCH RESULTS

7. UPDATED PEOPLE INPUT

Changed people from "2" to "3"

8. TIME SLIDER

For update there are no available tables. Time slots are grayed out, but user can navigate forward to find future times available

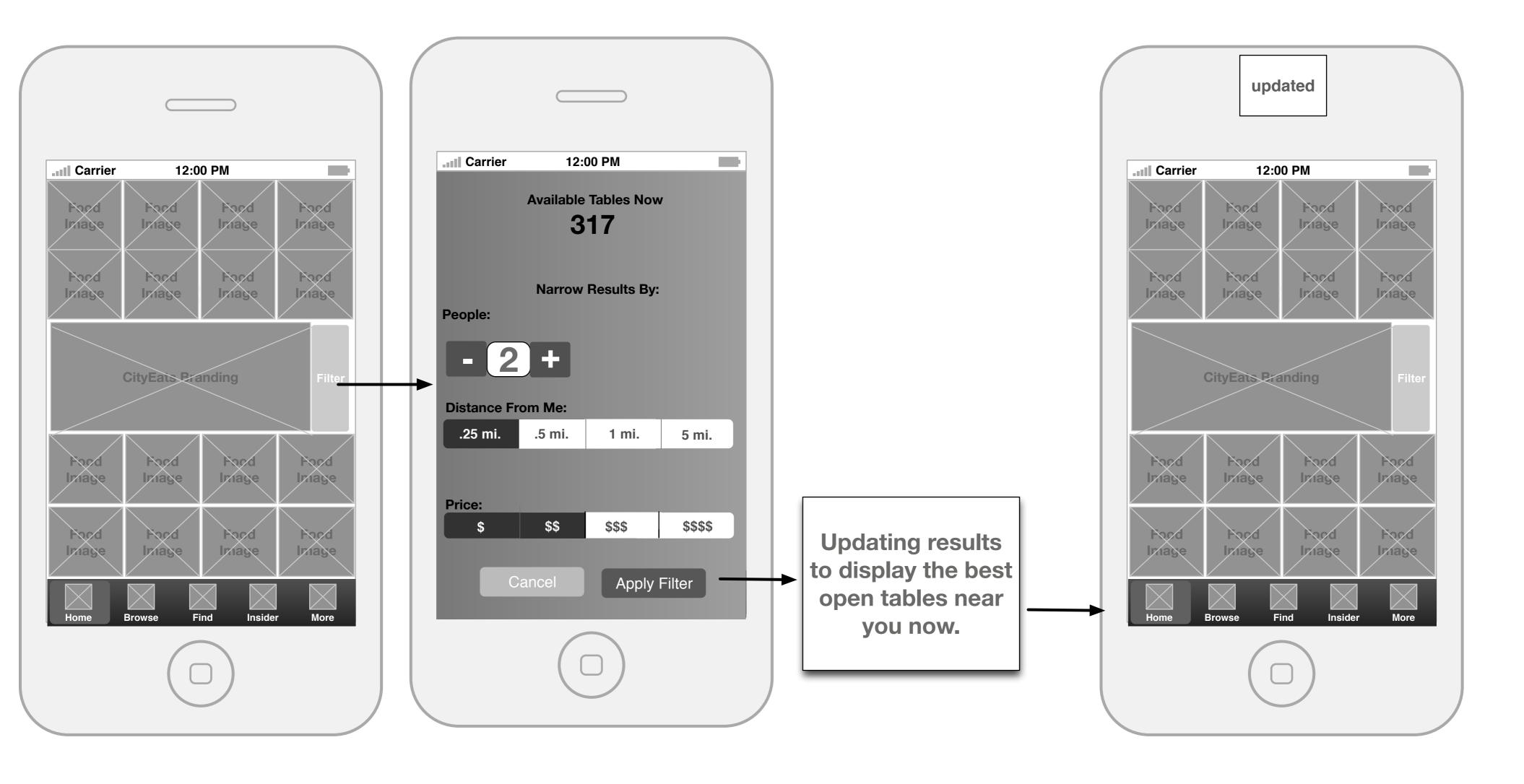
9. NEXT AVAILABLE TIMES BUTTON

Providing the user a clean experience that is not completely trial and error the user can select to see the next available times if their update to their query returns no results

[GESTURE: Tap] 3.6 VARIATION ON RESULTS - NO SEARCH RESULTS

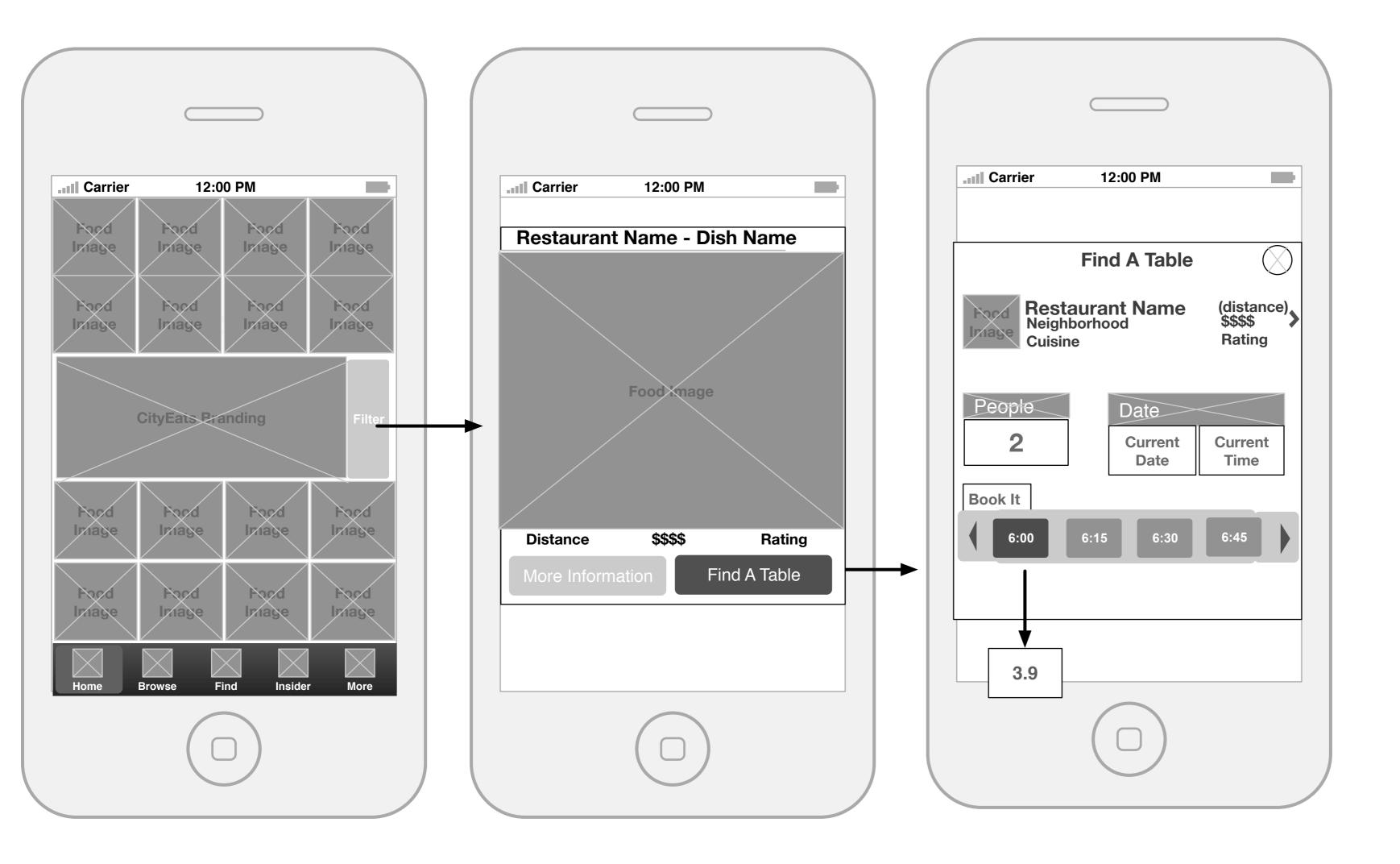












Scripps Networks CityEats I'm Hungry iPhone 3.0 Find A Table/Search

12:00 PM

Find A Table

Please fill in at least one search field.

Restaurant, cuisine or neighborhood

Date

Current

Date

FIND A TABLE

Current

Time

3.7 Neighborhood List

3.3/3.6

/3.8

... Carrier

Nearest

Search

Near:

Find A Table

People





Find A Table is the key screen for the diner with intention. From this screen a user can input party size, date and time for available tables. Here a user can search the CityEats directory for available tables a a specific time

1. NEAREST BUTTON

The nearest button will display a filter for the nearest restaurants [GESTURE: Tap] 3.3 LIST RESULTS

2. SEARCH FIELDS FOR TEXT

The text field accepts restaurant names, cuisines or neighborhoods [GESTURE: Tap] 3.3 LIST RESULTS

3. NEAR SEARCH FIELD

User taps on Near Search Field and is provided a list of locations to pick from "Current Location" and neighborhoods.

[GESTURE: Tap] 3.7 NEIGHBORHOOD LIST

4. PLANNING INPUT

User can submit party size, date and time to see if there are tables available at their selected . The party size defaults to 2 people, the date defaults to the current date and the time defaults to the next meal time. User can update. This updates the time slider options

[GESTURE: Tap] Display IOS picker - people (1 person - 8 people) date & time (Day, Month, Hour, Minutes, AM/PM)

5. Find A Table Button

User can submit search query using this button.
[GESTURE: Tap] For multiple returns 3.3 LIST RESULTS
[GESTURE: Tap] For multiple returns 3.6 VARIATIONS ON RESULTS
[GESTURE: Tap] For one return 3.8 RESTAURANT INFO

DATA & DEVELOPER NOTES

ONE RESULT

If there is only one result then the user should be directed to that specific restaurant profile 3.8 RESTAURANT INFO.

MULTIPLE RESULTS

If there are multiple results the user should be directed to the search results screen.

NO RESULTS FOR TERM or SEARCH TERM + PLANNING INPUTS: Display selection of popular restaurants (homepage 7) in the 3.3 layout.

NO RESULTS FOR RESTAURANT + PLANNING INPUTS: Display alternate times for the same restaurant

12:00 PM

Search Results

40 Restaurants

Photo

Restaurant Name

Neighborhood

Cuisine

Book It Thus, Mar 15

5:15p

Search

Map

0.24 miles

\$\$\$\$

6:00p

5-Star Rating

3.0

3.4/3.5

3.8

3.9

3.10

er

List

3.7





The results screen is a template for returning restaurant profile listings. E.g. browse listing, search results and filtered results.

1. FILTER BUTTON

Reveals a filter menu by which a user can either sort their results or narrow their search returns

[GESTURE: Tap] 3.7 FILTER MENU slides up from the bottom over results screen

2. SEARCH BUTTON

Returns user to the search/find a table screen [GESTURE: Tap] 3.0 FIND A TABLE/SEARCH

3. RESULTS TOGGLE

User can change view of search results to view by list, larger image or map. [GESTURE: Tap] Change view

4. TOTAL NUMBER OF RESULTS

Displays search results total to give user context.

4. RESTAURANT LISTING

Presents high-level restaurant information from which users can decide whether or not to see the entire restaurant profile

[GESTURE: Tap] 3.8 RESTAURANT INFO

5. RESTAURANT LISTING

Presents high-level restaurant information from which users can decide whether or not to see the entire restaurant profile

[GESTURE: Tap] 3.8 RESTAURANT INFO

6. AVAILABLE TABLE SELECTOR

From the list view users can take action to book tables that are available within a 45 minute time window

[GESTURE: Tap] 3.9 BOOK A TABLE

7. WAIT LIST INFORMATION

When the wait list is available users can see the estimated wait time, parties currently on the wait list and take action to add themselves to the wait list [GESTURE: Tap] 3.9 BOOK A TABLE

8. DISTANCE FROM USER

List results will display distance from user when user has enabled the application to access their location information

DATA & DEVELOPER NOTES

When ordering results by availability the priority should be available, wait list, no tables available.

BROWSE SCREEN: Screen title should be "Browse", Active highlight on the action tab navigation should be Browse.

Restaurant Name 0.24 miles
Neighborhood
Cuisine 5-Star Rating

Estimated Wait Time: 01 hr 45 min
Parties On Wait List: 7

Restaurant Name 0.24 miles
Neighborhood \$\$\$\$\$

Search

3.80

Map

(distance) \$\$\$\$

Rating

... Carrier

List

Cuisine

Restaurant Name Neighborhood

12:00 PM

Search Results

40 Restaurants

Photo

Food Image





This screen displays results in a visual stream of photos that can be scrolled through

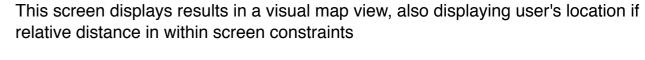
1. RESTAURANT LISTING

Image drives this results view with data overlay. User can tap to enter the full profile screen

[GESTURE: Tap] Displays restaurant information overlay. If user selects one pin then another the first display closes.







1. RESTAURANT LISTING

Image drives this results view with data overlay. User can tap to enter the full profile screen

[GESTURE: Tap] Displays restaurant information overlay. If user selects one pin then another the first display closes.

2. USER LOCATION

If application has access to user's location it should display on the map relative to restaurant listing(s). If user is not within screen view current location will not be displayed.

3. RESTAURANT LOCATION

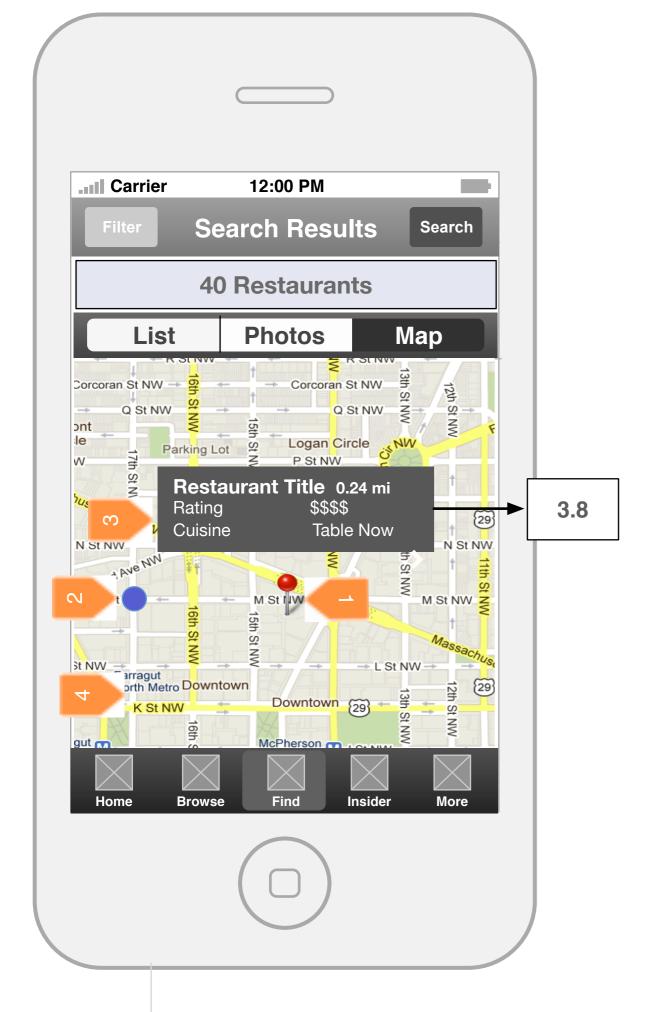
When user selects the map pin the restaurant information displays as an overlay on the map

[GESTURE: Tap] 3.8 RESTAURANT INFO

4. MAP

User can pan through the map using the drag gesture.

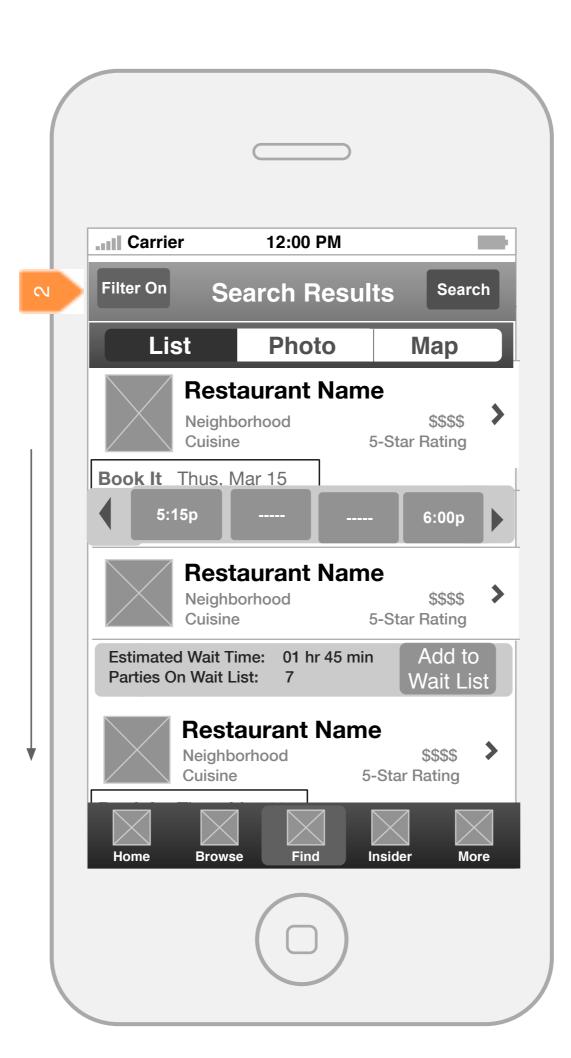
[GESTURE: Drag] Pan to bring new areas of map into view.







12:00 PM ... Carrier **Search Results** Search "SEARCH TERM" **Photo** Map List **Restaurant Name** Neighborhood Cuisine 5-Star Rating Book It Thus, Mar 15 5:15p 6:00p **Restaurant Name** \$\$\$\$ Neighborhood 5-Star Rating Cuisine Add to Estimated Wait Time: 01 hr 45 min Parties On Wait List: 7 Wait List **Restaurant Name**



Variations on the result screen to reflect search results and filtered results

1. ADJUSTABLE FIELD FOR RESULTS VARIATION

Search

After a user has submitted a keyword search the term should remain in the search field and the user should be able to clear the search by tapping the close icon [GESTURE: Tap] Ability to update or clear field

No Results

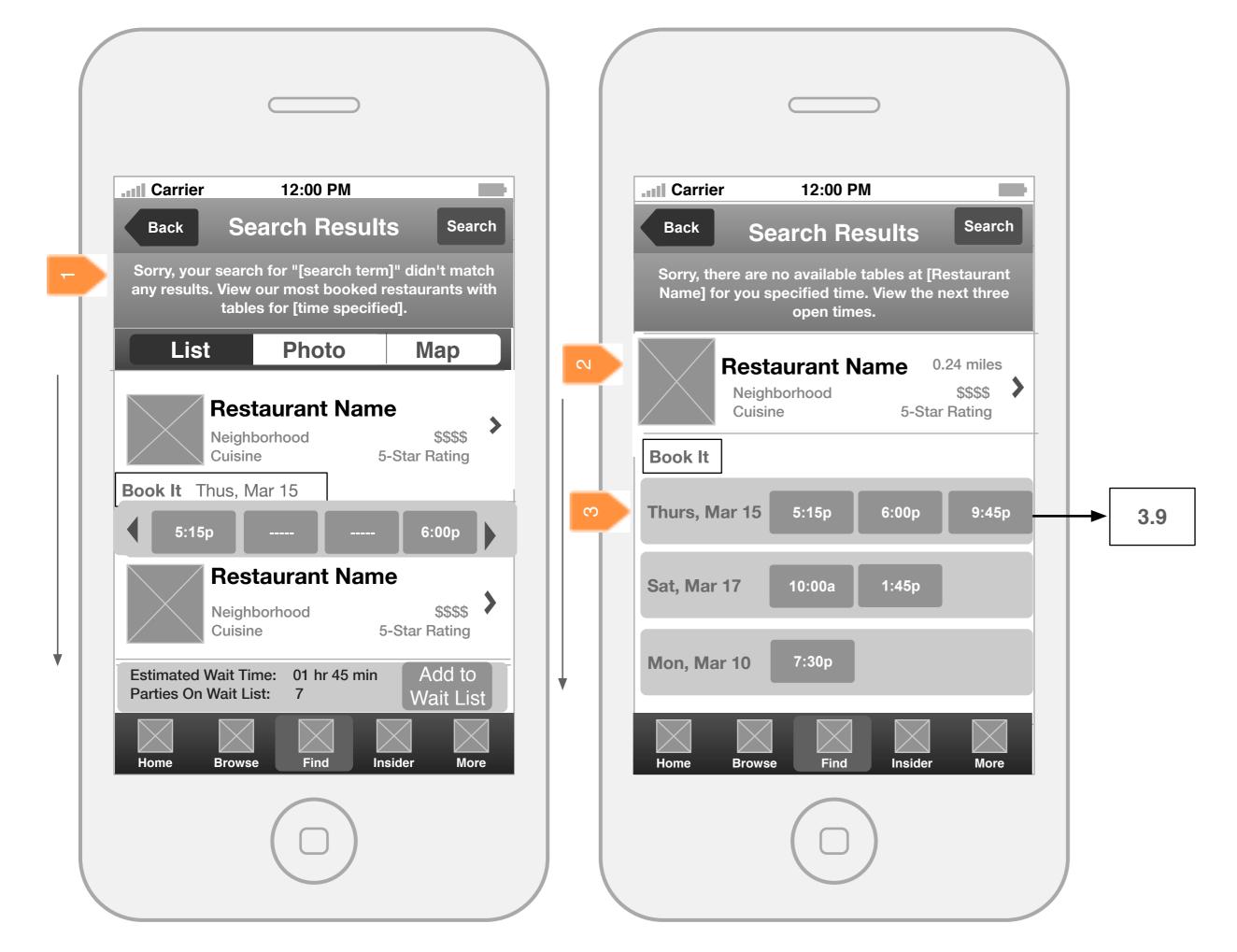
If a search returns no results this area expands to accommodate a notification explaining that no results were found for the user's search query and what recommendations sit below. See notes for conditions and notification copy.

2. FILTERED RESULTS

After filtering results FILTER BUTTON will display an on-state [GESTURE: Tap] Tap button to edit filter

Scripps Networks CityEats I'm Hungry iPhone









The Insider section has two states 1) user is not logged in 2) user is logged in. This displays the non-signed in state, which enables the user to login or sign up.

1. NO RESULTS RESPONSE

Presents high-level restaurant information from which users can decide whether or not to see the entire restaurant profile

[GESTURE: Tap] 3.8 RESTAURANT INFO

2. RESTAURANT LISTING

Presents high-level restaurant information from which users can decide whether or not to see the entire restaurant profile

[GESTURE: Tap] 3.8 RESTAURANT INFO

3. BOOK IT FOR RESTAURANT SPECIFIC + PLANNING INPUTS > NO RESULTS If the user submits a query for a specific restaurant and planning inputs that return no results the application should display three alternative times for the same

restaurant.

These can either be the same day or different days for a total number for 3 time

Combination A - 3 slots, day one

Combination B - 2 slots, day one; 1 slot, day two

Combination C - 1 slot, day one; 2 slots, day two

Combination D - 1 slot, day one; 1 slot, day two; 1 slot, day three

[GESTURE: Tap] 3.9 BOOK A TABLE

DATA & DEVELOPER NOTES

NO RESULTS FOR TERM or SEARCH TERM + PLANNING INPUTS: Display selection of popular restaurants (homepage 7) in the 3.3 layout. With notification above toggle

Copy: Sorry, your search for "[search term]" didn't match any results. View our most booked restaurants with tables for [time specified].

NO RESULTS FOR RESTAURANT + PLANNING INPUTS: Display alternate times for the same restaurant

Copy: Sorry, there are no available tables at [Restaurant Name] for your specified time. View the next three open times.

NO RESULTS TOO MANY FILTER CONSTRAINTS:

If user specifies two of three possible parameters (cuisine, neighborhood, prices) and the user has specified two parameters, then the top three of each of those will be shown. If the user narrowed by all three parameters, then suggestions will be based only on neighborhood and cuisine.

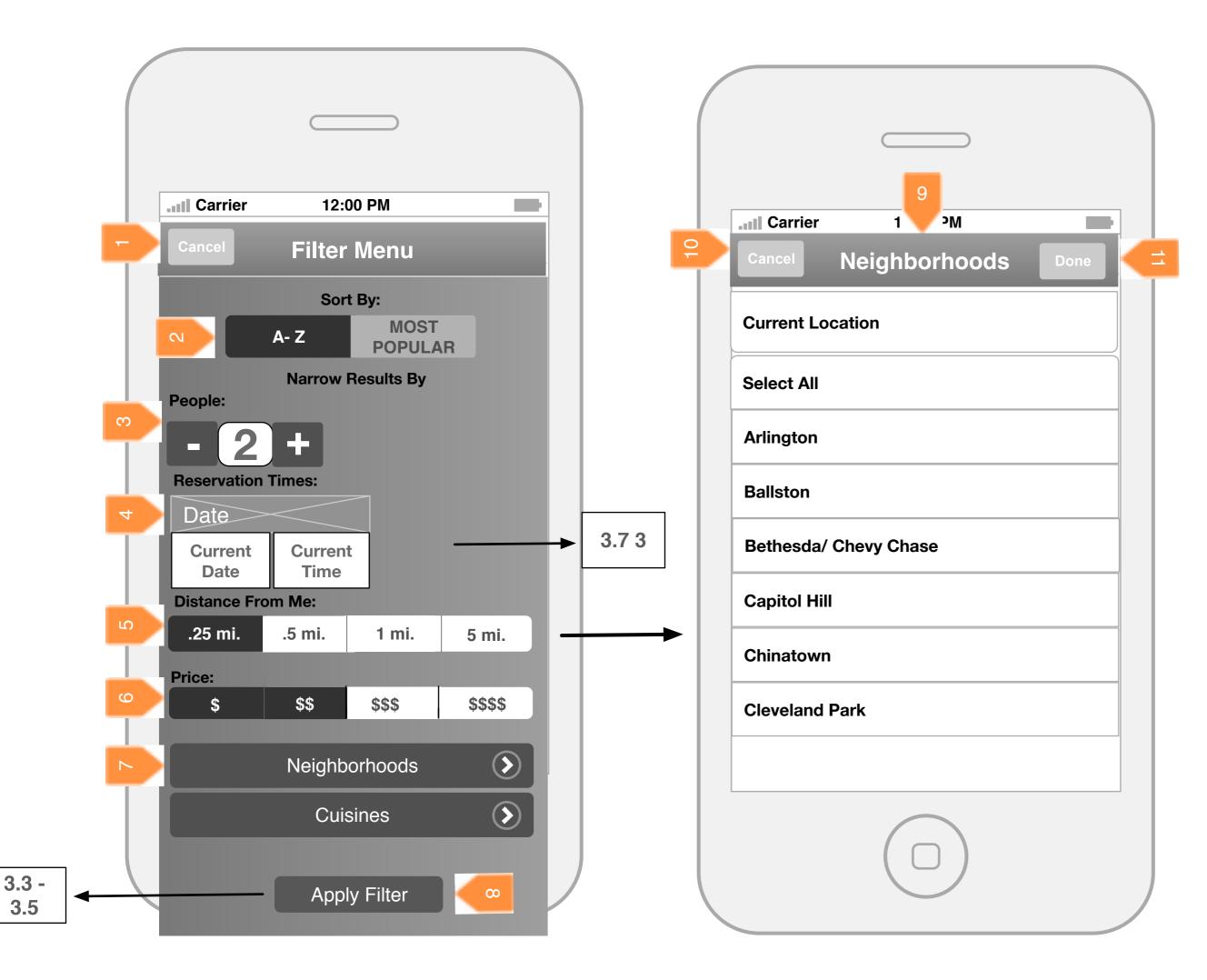
If user specified more than one choice within one of these parameters (two neighborhoods, three cuisines), then CityEats will randomly select to display three restaurants of one neighborhood and three restaurants of one cuisine.

Copy: Sorry, you applied too many constraints. View the top three returns for [cuisine] and [neighborhood] from your original search.

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User can apply sort results and limit results with filters.

1. CANCEL BUTTON

Returns user to 3.3 - 3.5 RESULTS without updating previous screen [GESTURE: Tap] 3.7 FILTER MENU slides away to reveal 3.4 - 3.5 RESULTS

2. SORTING OPTIONS

User can select one of the sorting options to apply to their restaurant listing [GESTURE: Tap] Selected sorting criterion will be highlighted. Sort is not applied until user select APPLY FILTER BUTTON

3. NARROW RESULTS BY PEOPLE

User can update their party size by using the minus (-) or plus (+) buttons. [GESTURE: Tap] Updates party size number

4. NARROW RESULTS BY DATE & TIME

User taps fields to edit. Screen updates and the user uses a four column iOS picker (Day, Hour, Minutes, AM/PM). Constraints should be applied once user selects APPLY FILTER BUTTON

[GESTURE: Tap] 3.7 FILTER MENU - TIME RANGE

5. NARROW RESULTS BY DISTANCE

User can select or deselect distance options. If user selects 5 miles, results will include the distances below the chosen limitation.

[GESTURE: Tap] Select distances to narrow results. Constraints should be applied once user selects APPLY FILTER BUTTON

6. NARROW RESULTS BY PRICE

User can select or deselect cost options. If user selects '\$\$\$', results will include costs below the chosen limitation.

[GESTURE: Tap] Select '\$' to narrow results. Constraints should be applied once user selects APPLY FILTER BUTTON

7. NEIGHBORHOODS OR CUISINES BUTTONS

User taps button to reveal menu from which to limit results [GESTURE: Tap] Reveal menu of neighborhoods or cuisines

8. APPLY FILTER BUTTON

User opts to apply filters

[GESTURE: Tap] 3.3 - 3.5 FILTERED RESULTS

9. SELECT NEIGHBORHOOD OR CUISINE LIMITATIONS

User can select multiple options by which to filter results for Neighborhood or Cuisine.

[GESTURE: Tap] Highlight option(s) to be implemented in filter

10. CANCEL BUTTON

User can opt not to implement neighborhood or cuisine filter [GESTURE: Tap] Return to unchanged 3.5 FILTER MENU

11. DONE BUTTON

User applies neighborhood or cuisine filters to filter menu [GESTURE: Tap] Return to updated 3.5 FILTER MENU

DATA & DEVELOPER NOTES

SELECT ALL DEPENDENCIES

When user selects all every neighborhood should have a check mark display new to it. If the user deselects any neighborhood "Select All" should no longer display a check while any neighborhood not deselected should still display a check mark.

3.3 -3.5





12:00 PM ... Carrier ... Carrier 12:00 PM Filter Menu **Reservation Times** Sort By: Sort By: MOST MOST A-Z A-Z **POPULAR POPULAR Narrow Results By Narrow Results By** People: People: **Reservation Times:** Cancel Done 0 Date Wed Feb 8 6 25 Current Current Time **Date Today** 30 AM **Distance From Me:** .25 mi. .5 mi. 1 mi. 5 mi. Fri Feb 10 8 35 PM Price: Sat Feb 11 \$\$ \$\$\$\$ \$\$\$ Sun Feb 12 10 45 Neighborhoods Cuisines Apply Filter

User can apply sort results and limit results with filters.

1. CANCEL BUTTON

Returns user to 3.3 - 3.5 RESULTS without updating previous screen [GESTURE: Tap] 3.7 FILTER MENU slides away to reveal 3.4 - 3.5 RESULTS

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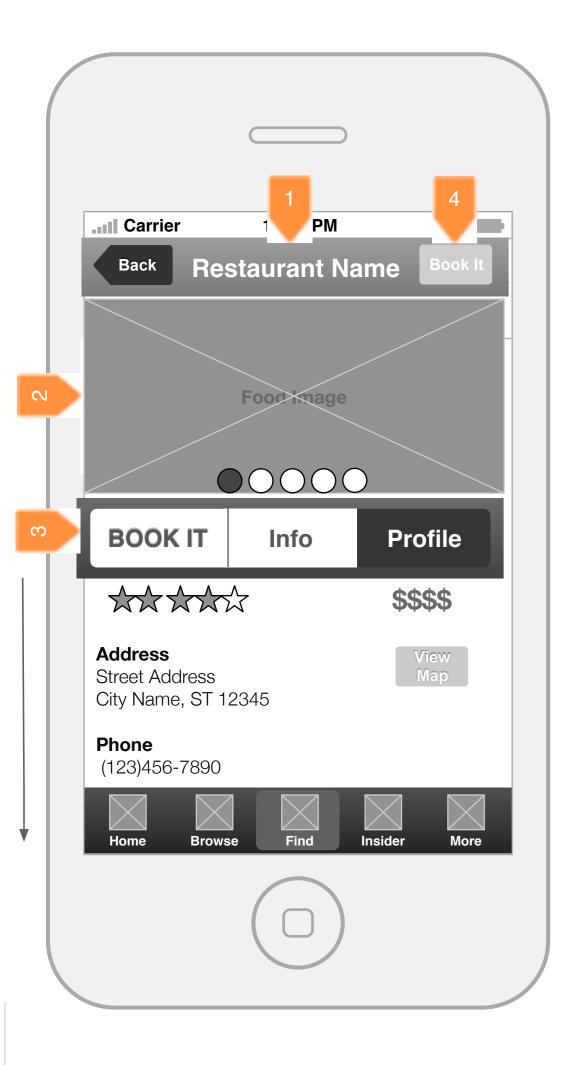
[GESTURE: Tap] 3.3 - 3.5 FILTERED RESULTS

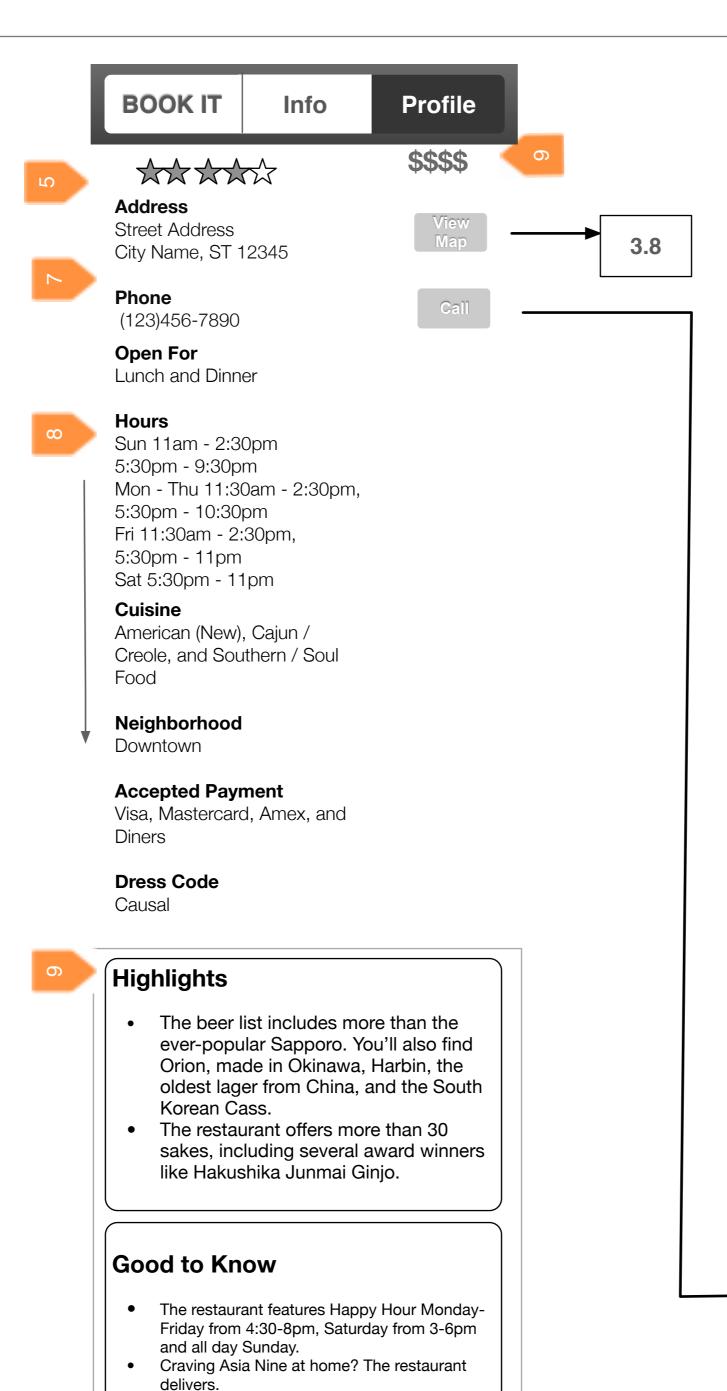
9. DATE & TIME PICKER

When a user tapes the Date & Time Button the iOS picker [GESTURE: Drag] To update date and time [GESTURE: Tap] Cancel or Done to either update cancel filter









This screen displays results in a visual stream of photos that can be scrolled through.

1. RESTAURANT NAME

Screen title will be restaurant name.

2. PHOTO GALLERY

Gallery will display up to the first five images associated with a restaurant. There will be a hint of another photo so user can scroll through carousel. There will be pagination allowing the user to understand where they are in the carousel.

[GESTURE: Flick] User scrolls through carousel

3. RESTAURANT PROFILE TOGGLE

Active tab is highlighted and content is updated.

[GESTURE: Tap] Toggle between 3.8 RESTAURANT INFO, 3.8 RESTAURANT PROFILE AND 3.8 RESTAURANT TIPS

4. BOOK IT BUTTON

Allows user to begin booking universally from the Restaurant Profile [GESTURE: Tap] 3.9 BOOK A TABLE

5. OVERALL RESTAURANT RATING

Highlight the number of stars out of five the restaurant has been rated.

6. COST OF RESTAURANT

Highlight the number of dollar signs out of four the restaurant has been rated.

7. CONTACT INFORMATION

Present address and phone number or restaurant. Action can be taken to view on map or call

[GESTURE: Tap] To view on map (3.8 RESTAURANT MAP) and Tap to call iOS modal for user to confirm phone call.

8. GENERAL INFORMATION

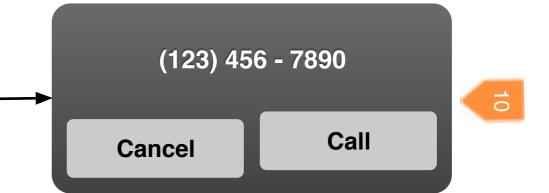
Display content

9. CONTENT PODS

Highlights, Good to Know, Recommended Dishes, Best Bottles and Pairings will display if the content is present in the back-end

10. PHONE CALL MODAL

When user taps Call Button iOS modal will display [GESTURE: Tap] If user selects cancel modal closes and no action is taken. If user select call user will be able to make phone call.







The restaurant profile details section will display content as a secondary screen because there is a large amount of editorial content for users to navigate. The default will show a teaser which will expand upon tap.

1. RESTAURANT PROFILE TOGGLE

Active tab is highlighted and content is updated.

[GESTURE: Tap] Toggle between 3.8 RESTAURANT INFO, 3.8 RESTAURANT PROFILE AND 3.8 RESTAURANT TIPS

2. RESTAURANT DESCRIPTION/OUR TAKE

The default will show a teaser which will expand upon tap [GESTURE: Tap] User is brought to a new view to see editorial content

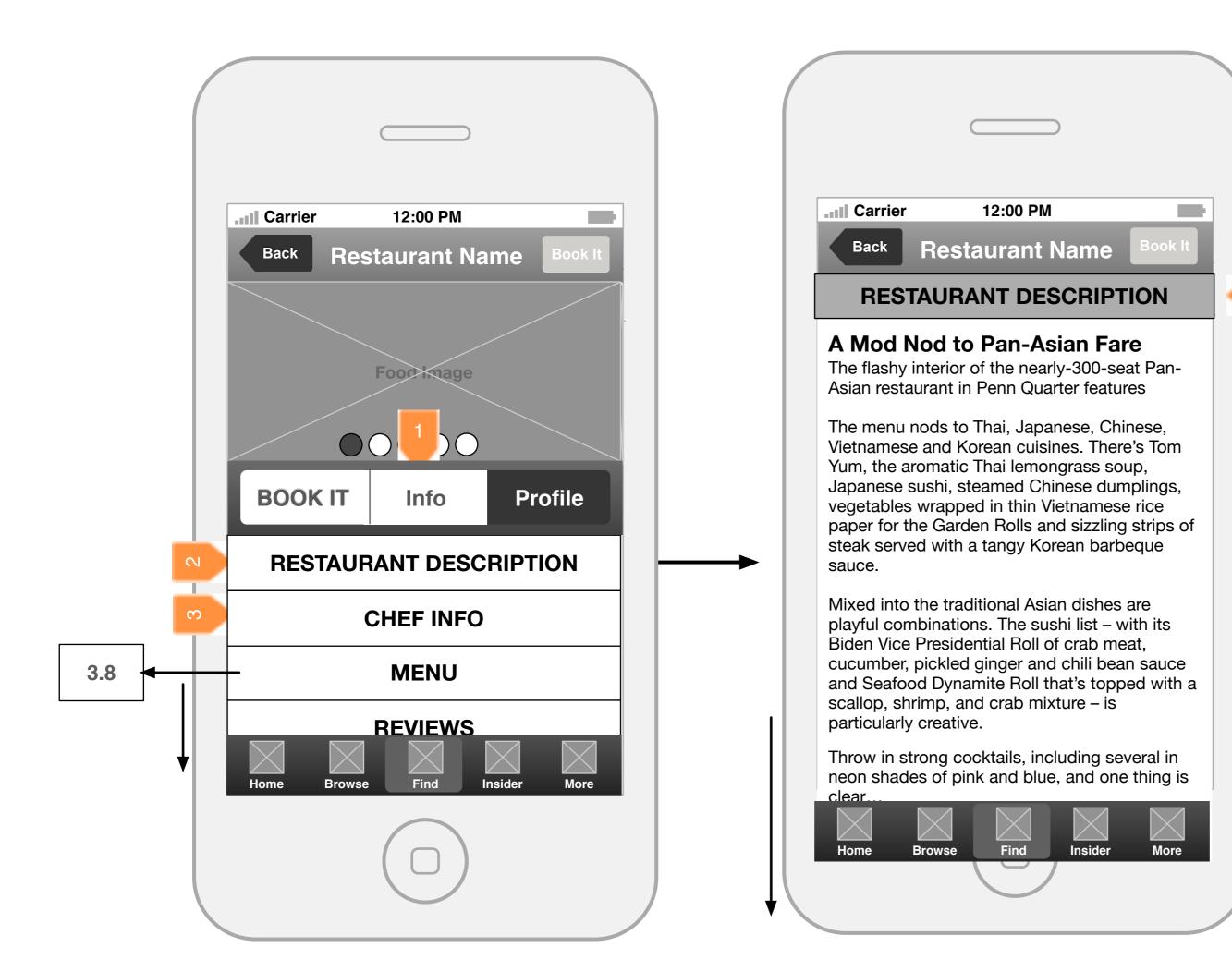
3. SECTION TABS

Editorial content to be shared with users [GESTURE: Tap] Tap see new view

4. NEW VIEW OF EDITORIAL CONTENT

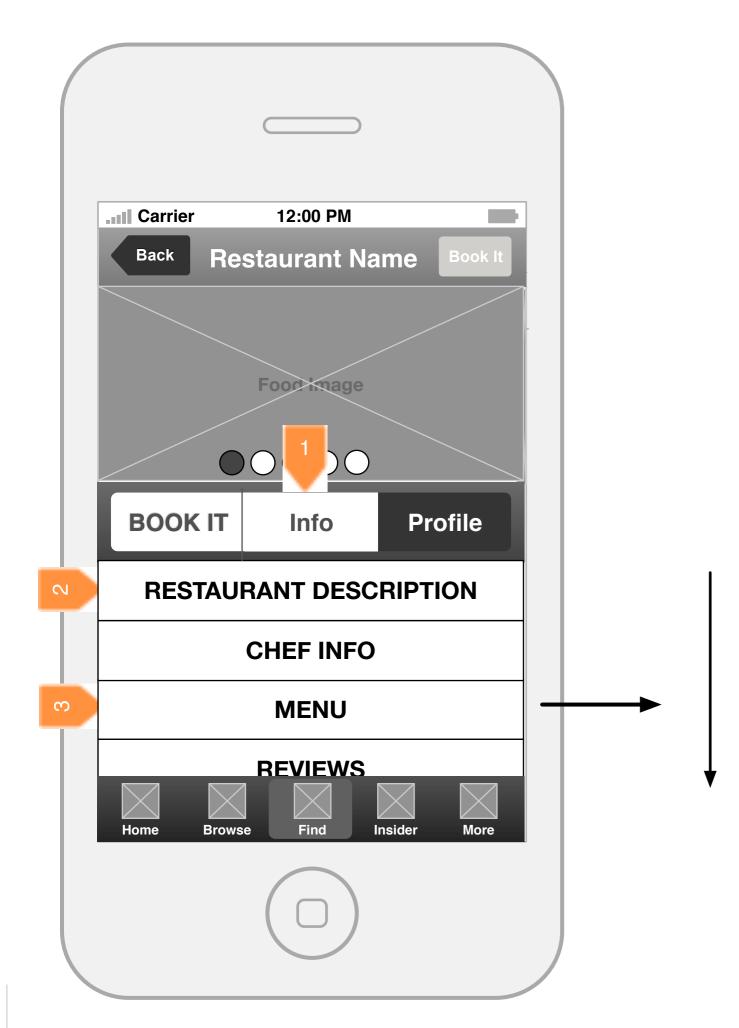
Title sits at the top of the screen and context extends down. Screen can scroll both up and down

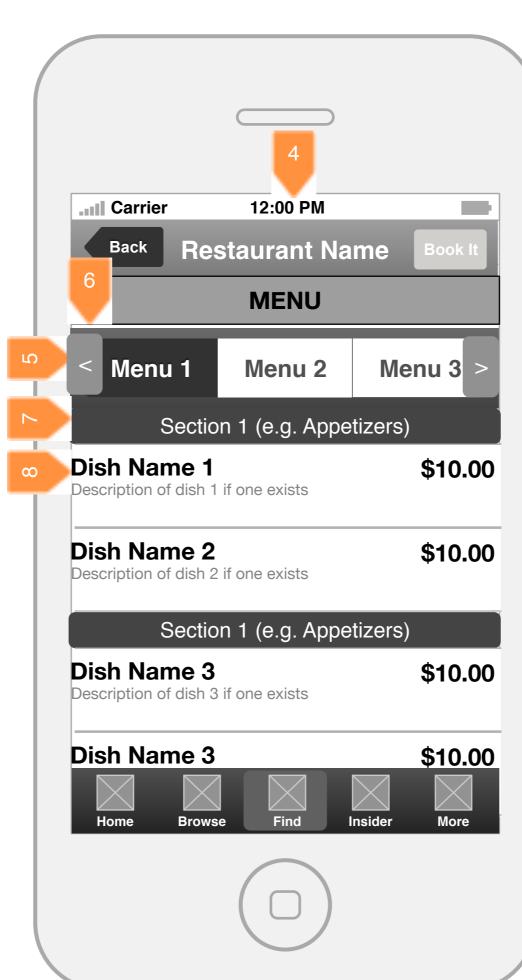
[GESTURE: Tap] Hide open section an default to original state











The restaurant profile details section will utilize a show/hide accordion as there is a large amount of editorial content for users to navigate. The menu toggle will display up to five restaurant submitted menus. Providing users with Dish names, dish descriptions and item prices as necessary.

1. RESTAURANT PROFILE TOGGLE

Active tab is highlighted and content is updated.

[GESTURE: Tap] Toggle between 3.8 RESTAURANT INFO, 3.8 RESTAURANT PROFILE AND 3.8 RESTAURANT TIPS

2. RESTAURANT DESCRIPTION/OUR TAKE

The default will show a teaser which will expand upon tap [GESTURE: Tap] Expands content section, pushes the image and menu up. All sections can be scrolled through

3. SECTION TABS

Editorial content to be shared with users

[GESTURE: Tap] Tap to expand. Will close other open section.

4. SCREEN TITLE

Title sits at the top of the screen and denotes the subsection of the Profile toggle

5. MENU TOGGLE

User can select specific menus for restaurant. The application will support up to five menus. The toggle menu should enable the user to swipe if all toggles are not viewable.

[GESTURE: Tap] Tap to select one menu over another

6. TOGGLE ARROW

User can navigate between menu options then select a menu to view. [GESTURE: Tap] To show different menus

7. MENU SECTION TITLE

Separates menu items by segment of meal (e.g. Appetizers)

8. DISH LISTING

Title - Dish Name, Subtitle - Dish description of applicable, Price

DATA & DEVELOPER NOTES

Menu limitation set at five







The restaurant profile details section will utilize a show/hide accordion as there is a large amount of editorial content for users to navigate. The default will show a teaser which will expand upon tap.

1. SAMPLE REVIEWS

Will display sample of three reviews. These review samples will feature review headline, review citation, rating and truncated description at 138 characters including the ellipses

[GESTURE: Tap] Sample to display full review

2. LOAD MORE REVIEWS LINK

Updates screen to load next set of ten reviews below first three. User can scroll to see newly loaded sample reviews

[GESTURE: Tap] Upload next ten sample reviews below the three sample reviews

3. FULL REVIEW

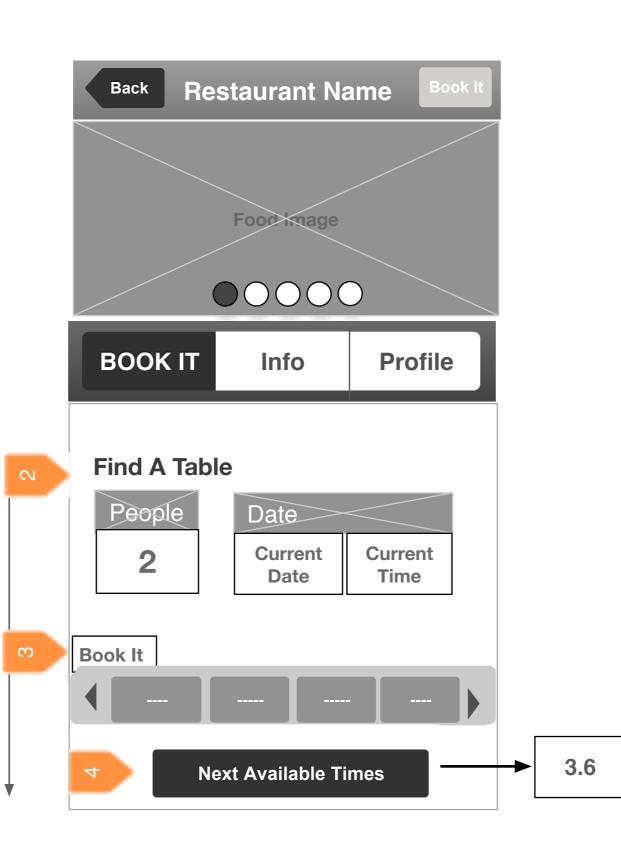
Full review displayed a level deeper than the sample review list

3.8 Restaurant Book It Toggle





... Carrier 12:00 PM **Restaurant Name** Back Food mage 00000 **Profile BOOK IT** Info Find a Table People Date Current Current **Date** Time **Book It**



The restaurant profile book it toggle allows users to make query and book directly from insider the restaurant profile

1. RESTAURANT PROFILE TOGGLE

Active tab is highlighted and content is updated.

[GESTURE: Tap] Toggle between 3.8 RESTAURANT NFO,3.8 RESTAURANT PROFILE AND 3.8 RESTAURANT TIPS

2. PLANNING INPUT

User can submit party size, date and time to see if there are tables available at their selected . The party size defaults to 2 people, the date defaults to the current date and the time defaults to the next meal time. User can update. This updates the time slider options

[GESTURE: Tap] Display IOS picker - people (1 person - 8 people) date & time (Day, Month, Hour, Minutes, AM/PM)

3. AVAILABLE TABLE SELECTOR

From the list view users can take action to book tables that are available within a 45 minute time window

[GESTURE: Tap] 3.9 BOOK A TABLE

4. NO RESULTS/ NEXT AVAILABLE TIME BUTTON

If user updates inputs to receive no available tables the slider will gray out the selected times and display a button that takes user to the next available times for the restaurant.

[GESTURE: Tap] 3.6 VARIATION ON RESULTS - NO SEARCH RESULTS

3.8 Restaurant Map

... Carrier

Corcoran St NW -

R St NW





This screen displays results in a visual map view, also displaying user's location if relative distance in within screen constraints

1. RESTAURANT LISTING

Image drives this results view with data overlay. User can tap to enter the full profile screen

[GESTURE: Tap] Displays restaurant information overlay. If user selects one pin then another the first display closes.

2. USER LOCATION

If application has access to user's location it should display on the map relative to restaurant listing(s). If user is not within screen view current location will not be displayed.

3. RESTAURANT INFORMATION

When user selects the map pin the restaurant information displays as an overlay on the map

[GESTURE: Tap] 3.8 RESTAURANT INFO

4. MAP

User can pan through the map using the drag gesture.

[GESTURE: Drag] Pan to bring new areas of map into view.

DATA & DEVELOPER NOTES



12:00 PM

Results

Restaurant Title 0.24 mi

R St NW

Q St NW

Corcoran St NW

Logan Circle

Google

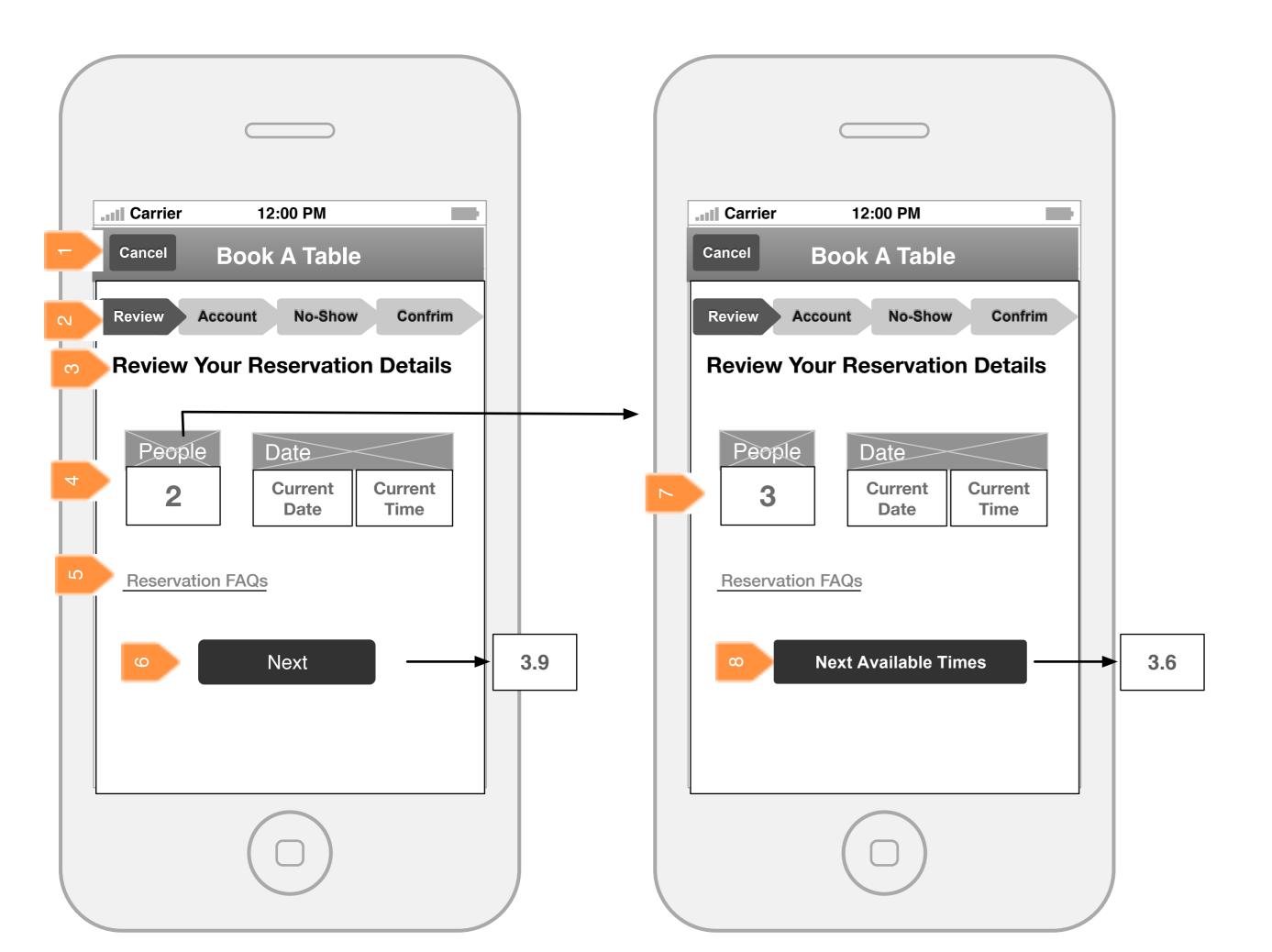
Maps

[29]









Review is the first step in the Book A Table flow. User must confirm the details of their intended reservation. The user can updated their planning inputs. Updating planning inputs does not guarantee table availability.

1. CANCEL

If the user would like to abandon the reservation experience they can select cancel and return to their screen of origin, which could either be the visual search details screen, the listed results screen or the restaurant profile

2. WIZARD GUIDE/PROGRESS

On the review screen the wizard guide shows the next steps inactive. Review is incomplete, but active.

3. REVIEW RESERVATION DETAILS

To begin the process of making a reservation the user must confirm their details

4. RESERVATION INPUT FIELDS

User can update their reservation information. If the user updates their inputs and there is no available table they have the option to either update their inputs again or view the next available times.

[GESTURE: Tap Party Size Field] Display iOS picker (1 people - 8 people) [GESTURE: Tap Date/Time Field] Display iOS picker (Month, Day, Hour, Minute, AM/PM)

5. RESERVATION FAQs,

Provides access to frequently asked questions regarding reservations [GESTURE: Tap] Open screen or web view of FAQ content

6. NEXT BUTTON

If the selected inputs return an available table the user can confirm their details to progress to the next step in the Book A Table process
[GESTURE: Tap] 3.9 BOOK A TABLE - ACCOUNT

7. UPDATED PEOPLE INPUT

Changed people from "2" to "3"

8. NO RESULTS/ NEXT AVAILABLE TIME BUTTON

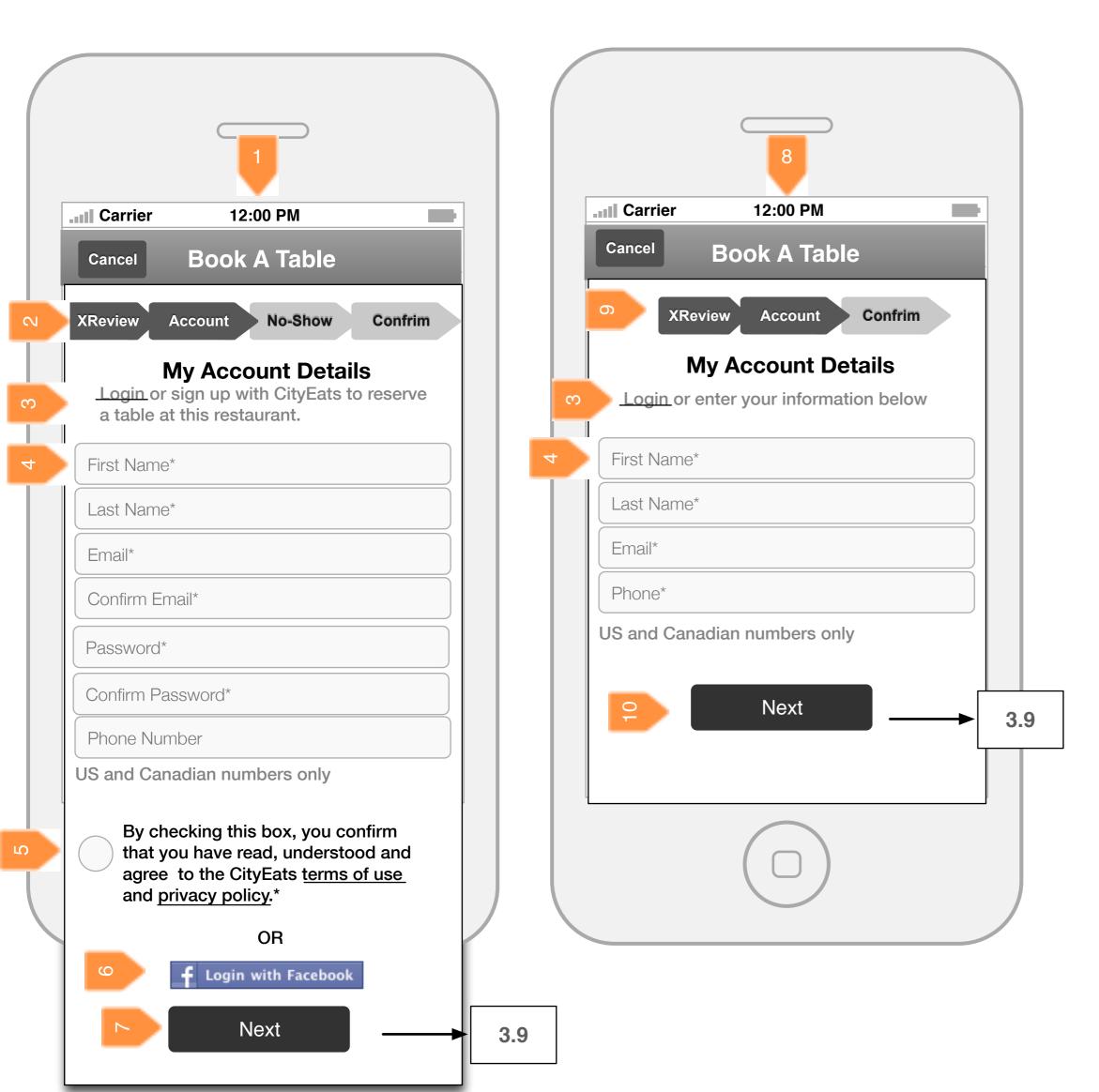
If user updates inputs to receive no available tables the slider will gray out the selected times and display a button that takes user to the next available times for the restaurant.

[GESTURE: Tap] 3.6 VARIATION ON RESULTS - NO SEARCH RESULTS

Scripps Networks CityEats I'm Hungry iPhone 3.9 Book A Table - Account Logged Out







Displaying to screens, to highlight the differences between a logged out state when a no-show fee is required and not for the My Account Details page. For a No-Show Fee either login or registration is required.

1. ACCOUNT DETAILS WHEN LOGGED OUT + NO-SHOW POLICY

Screen displays an adapted registration form and a link to login if the user already has an account. The user will not be able to proceed without either registering or logging in

2. WIZARD GUIDE/PROGRESS

On the Account screen the wizard guide shows the next steps inactive. Review shows an active button with a check mark denoting that the step is complete, but editable. Account is active.

[GESTURE: Tap] "Review" button returns user to the previous screen

3. LOG IN SCREEN LINK

If user is already a CityEats member this link will allow them to log in [GESTURE: Tap] 0.2 LOG IN

4. REQUIRED FIELD

To log in users must use their email address and password. To sign up users must submit a first name, last name, email address, password and confirm the password created

[GESTURE: Tap] Upon tapping fields the keyboard will display

6. LOGIN WITH FACEBOOK

Enables user to log in using Facebook connect [GESTURE: Tap] Facebook connect log in follow

5. VERIFY TERMS OF USE AND PRIVACY POLICY

User must verify that they have read and agreed to the terms of use and privacy policy

[GESTURE: Tap] Hyperlinks take user to screens with legal required copy

7. **NEXT BUTTON**

This link progress user through the Book A Table flow. If the user is required to log in due to no-show policy and they do not have an account one will be created. If the user is not required to log in then next will save their information for this session alone.

[GESTURE: Tap] 3.9 BOOK A TABLE FLOW - NO-SHOW POLICY

8. ACCOUNT DETAILS WHEN NOT LOGGED IN + WITHOUT NO-SHOW POLICY Screen displays an truncated form with a minimal number of fields. Enables a

user to reserve a table without an account. There is not a No-Show Fee for this restaurant.

9. WIZARD GUIDE/PROGRESS + WITHOUT NO-SHOW POLICY

On the Account screen the wizard guide shows the next steps inactive. Review shows an active button with a check mark denoting that the step is complete, but editable. Account is active.

When there is not a No-Show Policy the wizard should only display the steps: Review, Account and Confirm

[GESTURE: Tap] "Review" button returns user to the previous screen

7. **NEXT BUTTON**

This link progress user through the Book A Table flow. If the user is required to log in due to no-show policy and they do not have an account one will be created. If the user is not required to log in then next will save their information for this session alone.

[GESTURE: Tap] 3.9 BOOK A TABLE FLOW - CONFIRM

DATA & DEVELOPER NOTES

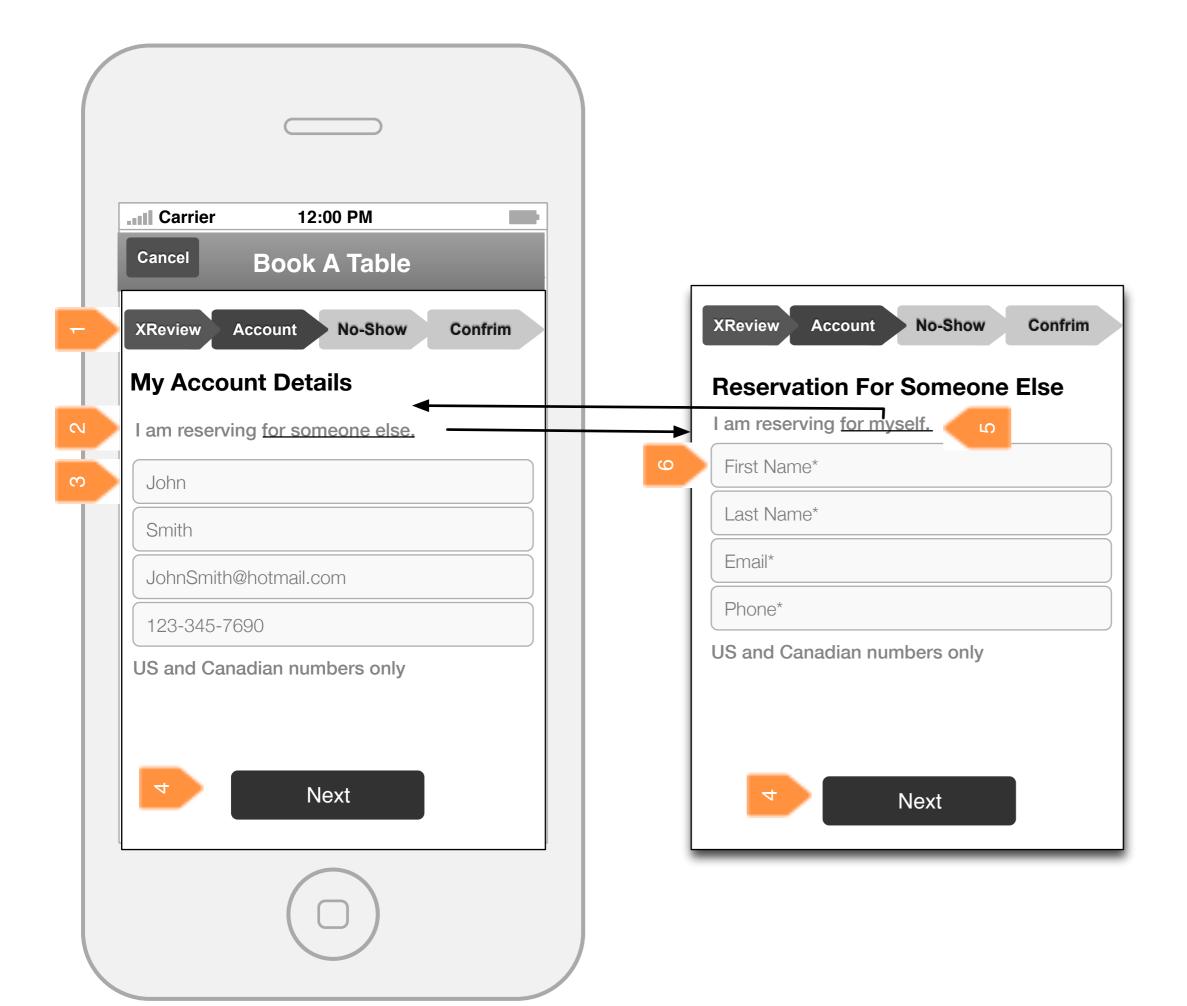
Menu limitation set at five

28 / 44









When user is logged in they can confirm their information by selecting "Next." They can also edit their information for this specific order or make a reservation for someone else.

1. WIZARD GUIDE/PROGRESS

On the Account screen the wizard guide shows the next steps inactive. Review shows an active button with a check mark denoting that the step is complete, but editable. Account is active.

[GESTURE: Tap] "Review" button returns user to the previous screen

2. RESERVE FOR SOMEONE ELSE LINK

The user has the ability to make a reservation on another individual's behalf. [GESTURE: Tap] 3.9 BOOK A TABLE - ACCOUNT LOGGED IN B

3. REQUIRED FIELD

Filled in using user's account information. User can update for this session alone. This update does not get stored to the user's account

[GESTURE: Tap] Upon tapping fields the keyboard will display

4. **NEXT BUTTON**

This link progress user through the Book A Table flow. If the restaurant has a noshow policy the next step will be that screen. If there is not a no-show policy the user will confirm the details of their reservation

[GESTURE: Tap] 3.9 BOOK A TABLE FLOW - NO-SHOW or 3.9 BOOK A TABLE FLOW - CONFIRM

5. RESERVE FOR MYSELF LINK

Returns user to the previous screen which is populated with their information [GESTURE: Tap] 3.9 BOOK A TABLE - ACCOUNT LOGGED IN A

DATA & DEVELOPER NOTES

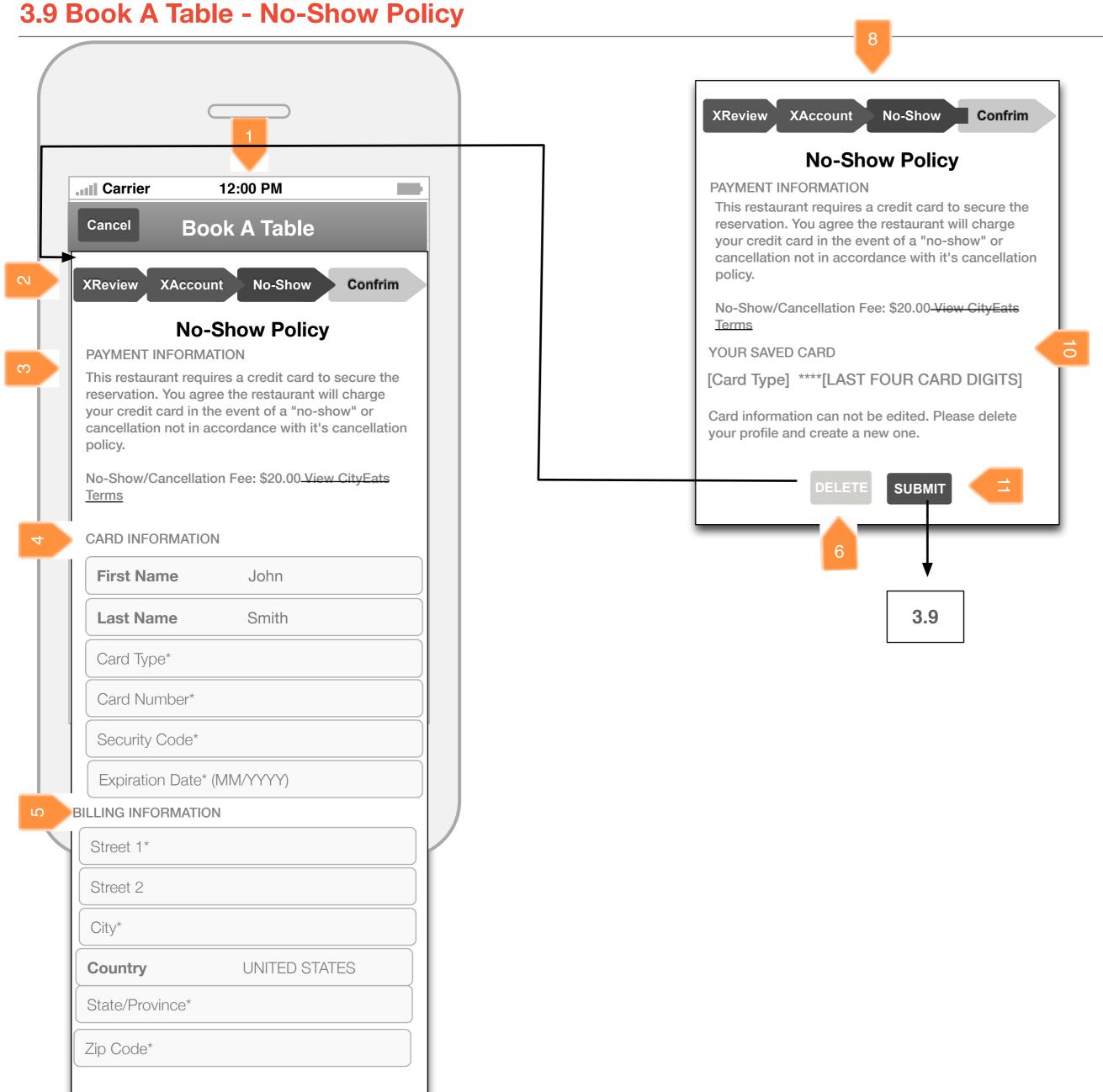
Menu limitation set at five

Scripps Networks CityEats I'm Hungry iPhone

SAVE







3.9

In the Book A Table flow the No-Show Policy screen only appears if a restaurant has a no-show fee and the user has created an account and logged in. The credit card submission must take place through a web view.

1. BOOK A TABLE - NO-SHOW POLICY

Associated with restaurants that have a no-show fee.

2. WIZARD NAVIGATION

The No-Show Policy is step 3 of 4 in the wizard. Shows "No-Show" highlighted, "Confirm" inactive and the earlier steps can be navigated to through the progression buttons.

[GESTURE: Tap] To return to either "Review" or "Account" screens

3. PAYMENT INFORMATION

Explains the no-show policy for the restaurant the user is reserving a table with. The user can view "CityEats Terms"

[GESTURE: Tap] To view "CityEats Terms" through a web view

4. CARD INFORMATION

User can submit their credit card information to be used when required. All fields are required to submit. The name fields are filled out as the user is logged in, but can be edited. The mechanics of each field are the same as 5.3 NO-SHOW FEE BILLING INFORMATION

7. BILLING INFORMATION

Billing address. The mechanics of each field are the same as 5.3 NO-SHOW FEE BILLING INFORMATION

8. SAVED CARD NO-SHOW POLICY SCREEN

If the user has previously saved their card information the NO-SHOW POLICY screen will show the restaurant's specific policy and saved card information. User can view "CityEats terms"

[GESTURE: Tap] To view "CityEats Terms" through a web view

9. **DELETE**

Allows user to delete previously saved credit card and billing information associated with the No-Show Policy

[GESTURE: Tap] 3.9 BOOK A TABLE - NO-SHOW POLICY (A)

10. SAVED CARD SUMMARY

Card summary only displays card type and the last four digits of the card

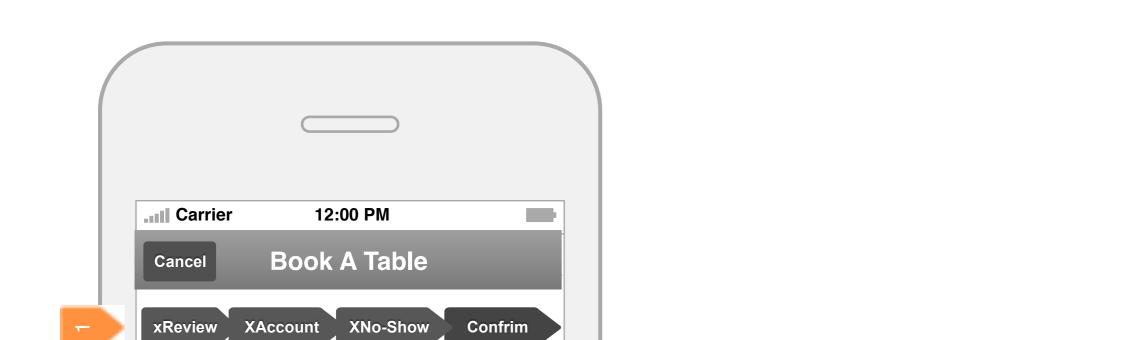
11. SUBMIT BUTTON

User can verify the wish to use their stored card and submit to continue the Book A Table flow

[GESTURE: Tap] 3.9 BOOK A TABLE FLOW - CONFIRM







Confirm Your Order Details

Restaurant: Acadiana

Date: Wednesday, February 25, 2012

Time: 10:30PM Party Size: 2

SPECIAL REQUEST (Optional)

Enter text here

Please note that special requests are left to the restaurant's discretion; it's possible that not all request can be accommodated

Remind me of the reservation by SMS/text message (mobile numbers only).

Remind me of the reservation by e-mail.

I will allow this restaurant to contact me directly via e-mail.

I agree to the terms of use and privacy policy...*

2

Finish

3.11

The final step of the Book A Table Flow allows the user to confirm and submit their reservation. User can navigate back to completed steps, input special requests and agrees to future communications, terms of use and privacy policy.

2. WIZARD GUIDE/PROGRESS

TBD
[GESTURE: Tap] TBD

2. FINAL DETAILS OF RESERVATION

TBD

3. SPECIAL REQUEST

Optional text field

[GESTURE: Tap] Reveal text keyboard

4. OPT-INS AND TERMS OF USE

Only required field is agreeing to terms of use and privacy. The first field should only display if the user does not have an account. The other fields ask about use of personal information to contact user.

[GESTURE: Tap] selects each field independently

5. FINISH BUTTON

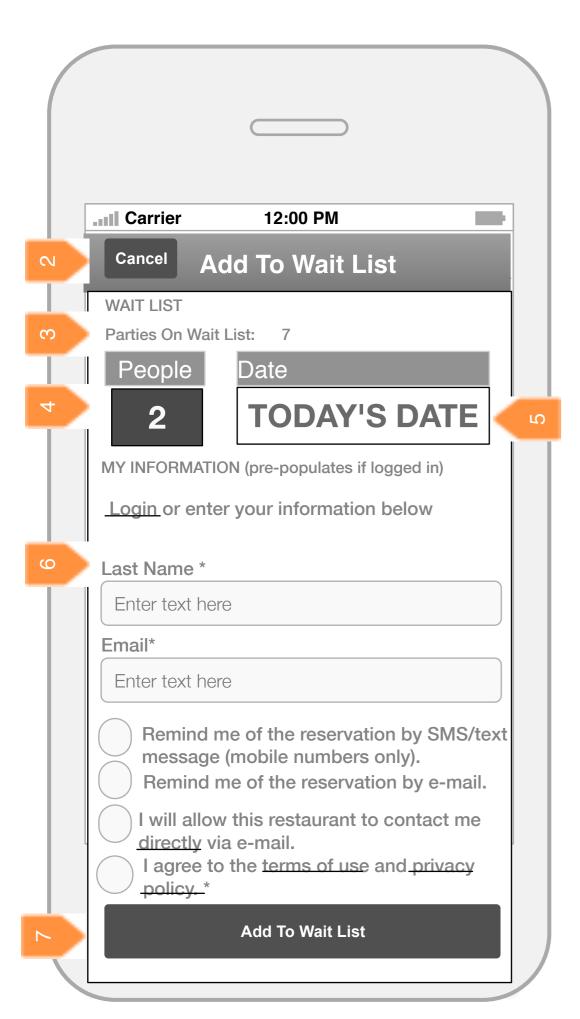
Submits reservation and sends user to order confirmation screen [GESTURE: Tapl 3 11 ORDER CONFIRMATION]

[GESTURE: Tap] 3.11 ORDER CONFIRMATION

DATA & DEVELOPER NOTES

Menu limitation set at five

Scripps Networks CityEats I'm Hungry iPhone 3.10 Add To Wait List







The book a table screen will be a form screen that's sole purpose is to enable users to reserve a table. There will be no application menu or additional buttons to pull their attention away.

1. SCREEN TITLE

Book A Table

2. CANCEL BUTTON

Returns users to previous screen without any update [GESTURE: Tap] To close Book A Table form

3. WAIT LIST COUNT

Displays number of parties currently on the wait list

4. PARTY SIZE

Use can update party size before adding themselves to the wait list. Defaults to 2 people.

[GESTURE: Tap Party Size Field] Display iOS picker (1 people - 8 people)

5. **CURRENT DATE**

Provides additional context. Field is not editable. Similar to 1.4 VISUAL SEARCH DETAILS, NOW VIEW.

6. **REQUIRED FIELDS**

To add to wait list user must fill in every field present (First Name, Last Name, Email, Phone -US and CAN only). If user is logged in reservation should be prepopulated but editable

[GESTURE: Tap Text Fields] Reveal text keyboard [GESTURE: Tap Phone Field] Reveal phone keyboard

7. ADD TO WAIT LIST BUTTON

User taps button to add name to wait list.

[GESTURE: Tap] User submits name to wait list

DESCRIBE USER'S EXPERIENCE AFTER SUBMITTING - iOS alert, SMS text confirmation, SMS notification when table is ready

DATA & DEVELOPER NOTES

- Please confirm add to wait list is a form that then integrates into the host SMS alert system.
- User does not submit SMS to add to wait list.

We can send a text message on the user's behalf, however there may be fees to the consumer associated with this implementation of the add to wait list feature

3.11 Order Confirmation

Confirmation

... Carrier

Close

Restaurant: Bistro Fancais

Time: 1:00PM EST

Confirmation Number

cityeats-odr-cd20-f4b1

Phone Number: (123) 456-7890

Your Contact Info

Restaurant Details

3124 M Street NW

Washington, DC 20007

Bistro Français

202-338-3830

Address

Phone

Name: Joe Smith

Party Size: 2





Order confirmation screen completes the book a table/add to wait list flows.

1. SCREEN TITLE

Book A Table

2. HEADLINE

Headline tells user if they have been confirmed for a reservation or a wait list.

3. DETAILS

Displays date, time and party size details

4. CONFIRMATION NUMBER

For reservations user will se a confirmation number

5. USER CONTACT INFORMATION

Displays user's name, email address and phone number

6. RESTAURANT DETAILS

Provides restaurant name, address and phone number with ability to view on map

7. ABILITY TO UPDATE

Direct user to web to update reservation in phase 1

8. POSITION

Displays position on wait list (at time of confirmation)

9. ESTIMATED WAIT TIME

Display estimated wait time (at time of confirmation)

10. SHARE CONFIRMATION BY EMAIL

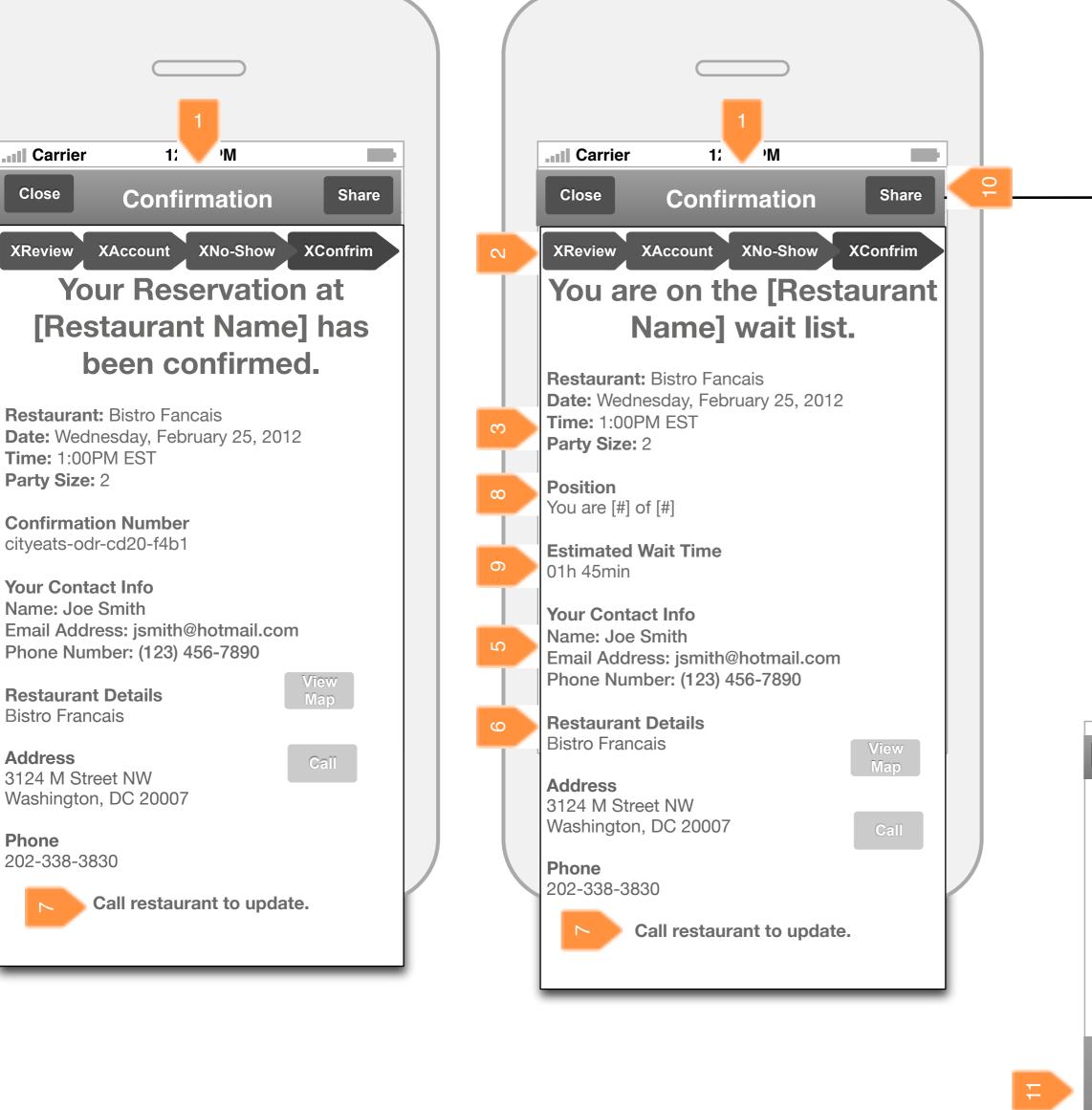
Ability to share confirmation by email in phase 1

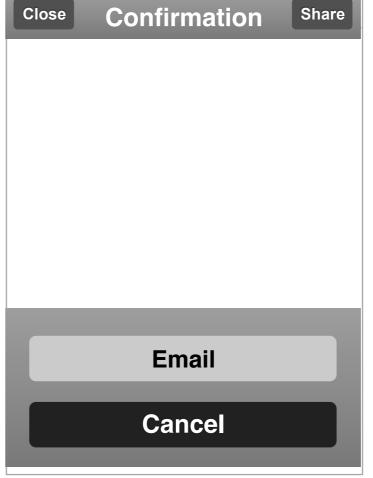
11. SHARE ACTION SHEET

Direct user to web to update reservation in phase 1. User selects email and is taken to native email client to share there confirmation of reservation or add to wait list with their contacts.

DATA & DEVELOPER NOTES

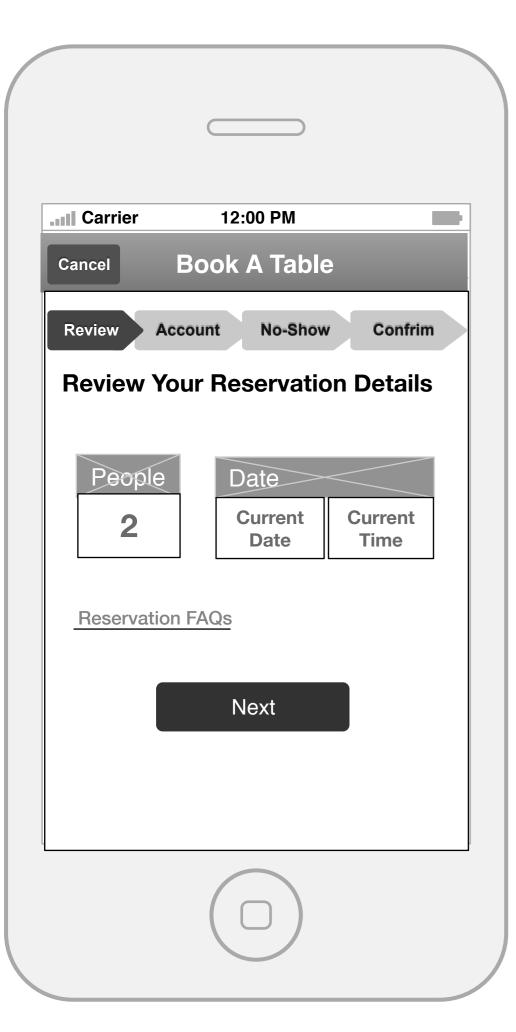
please confirm copy

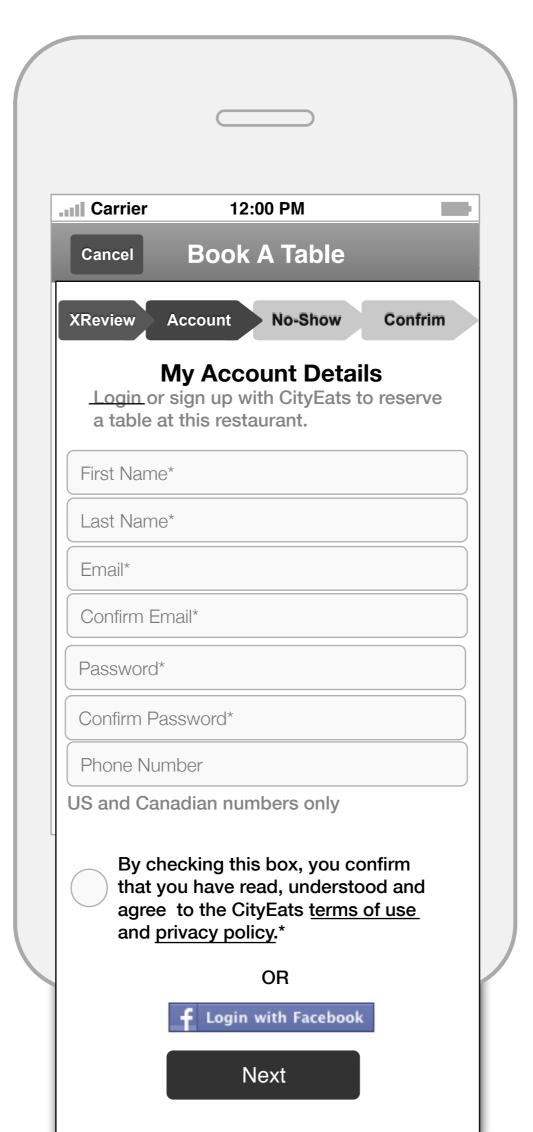


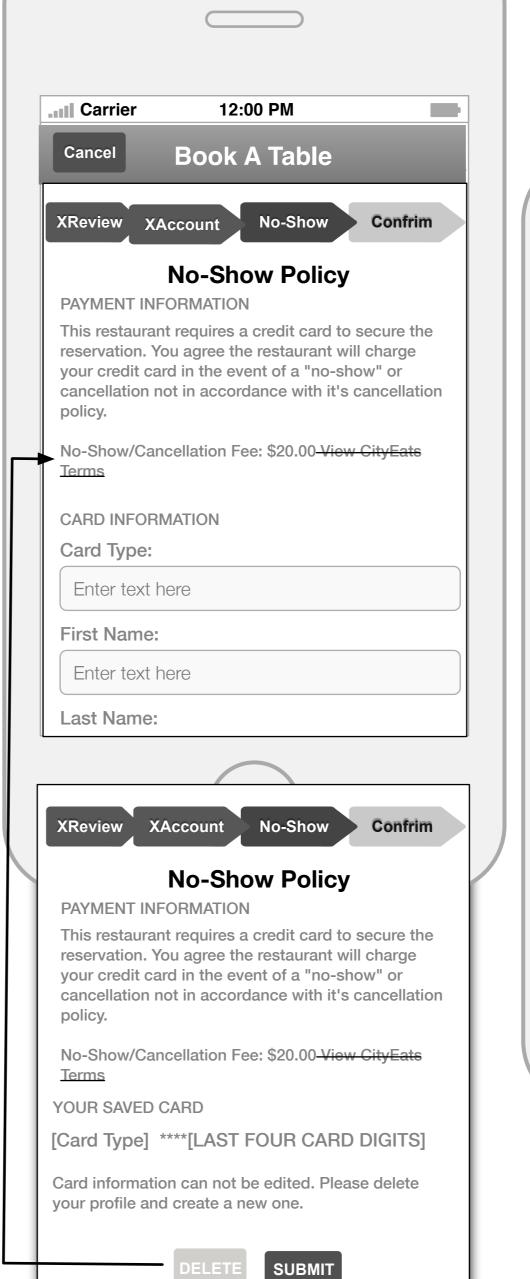


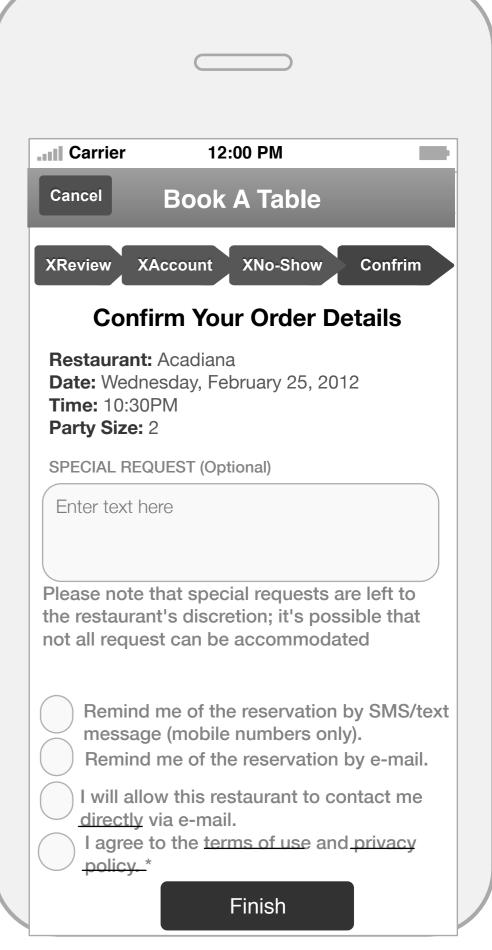






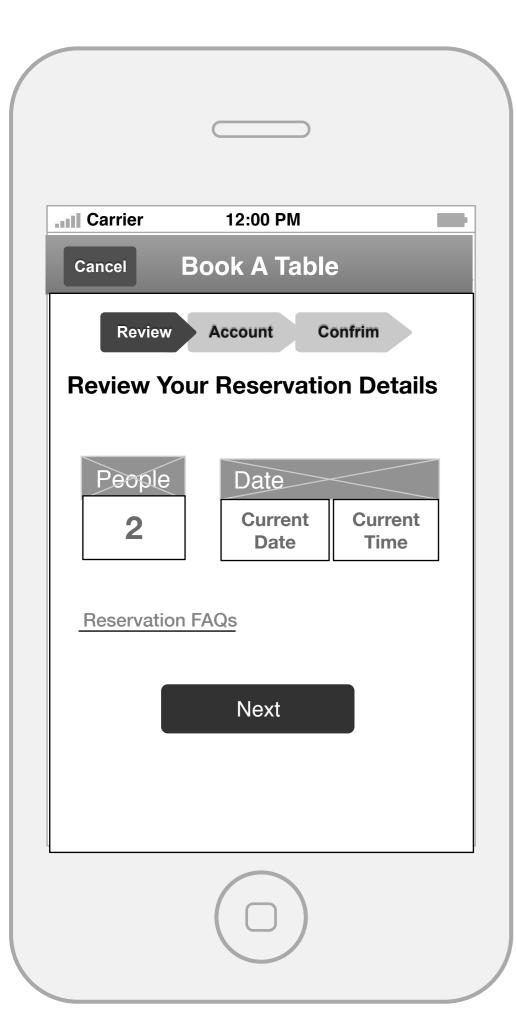


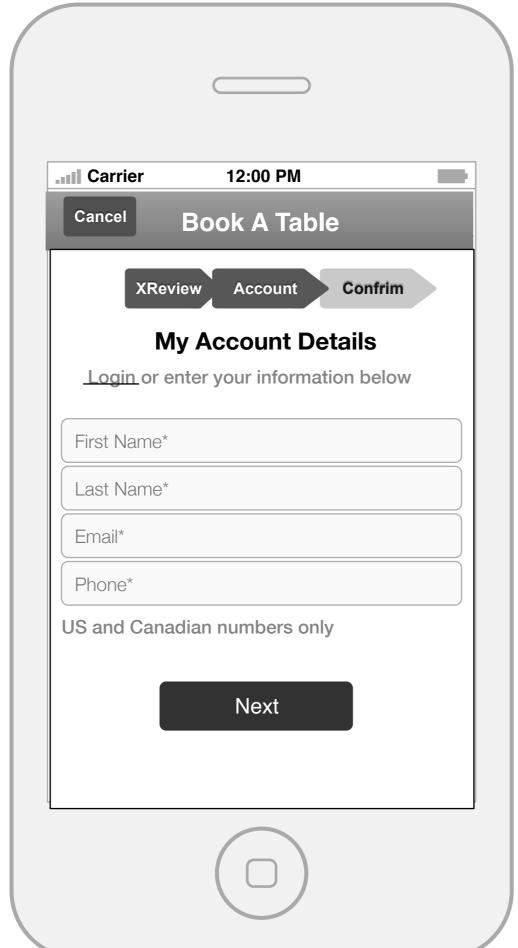


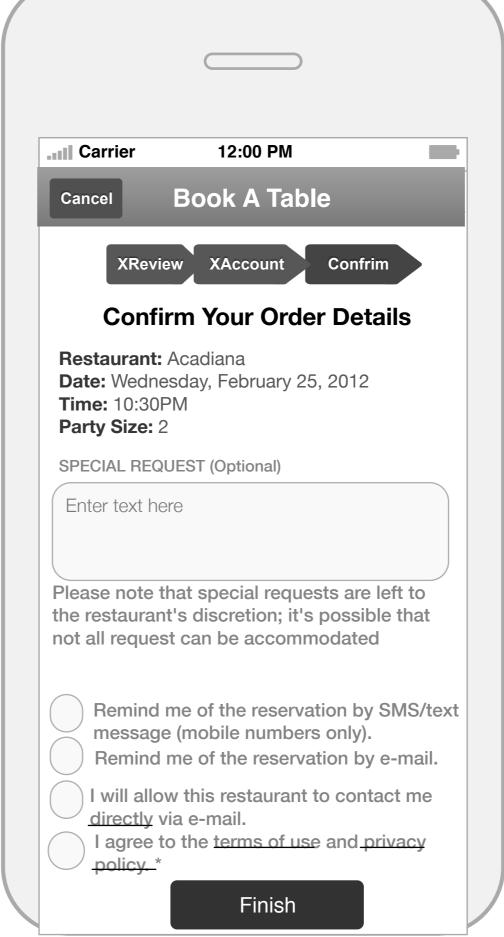


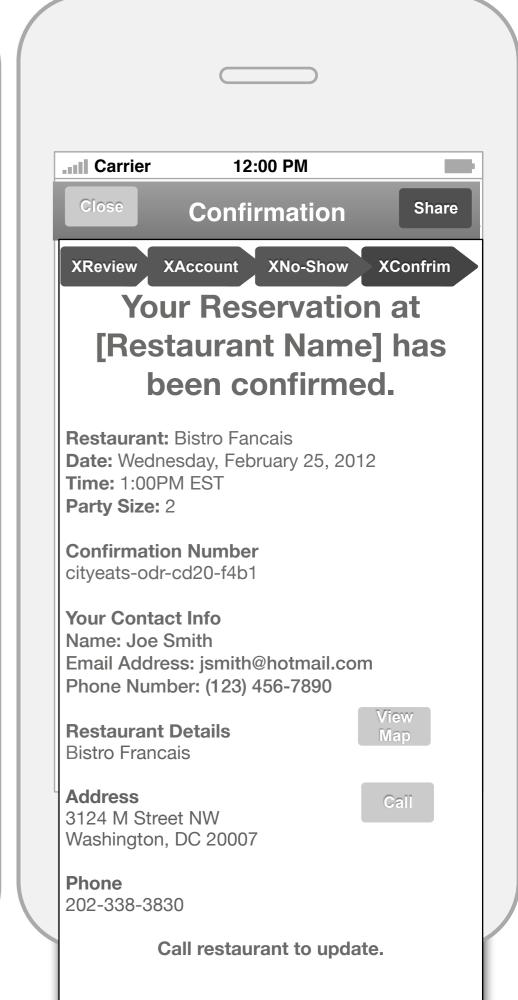






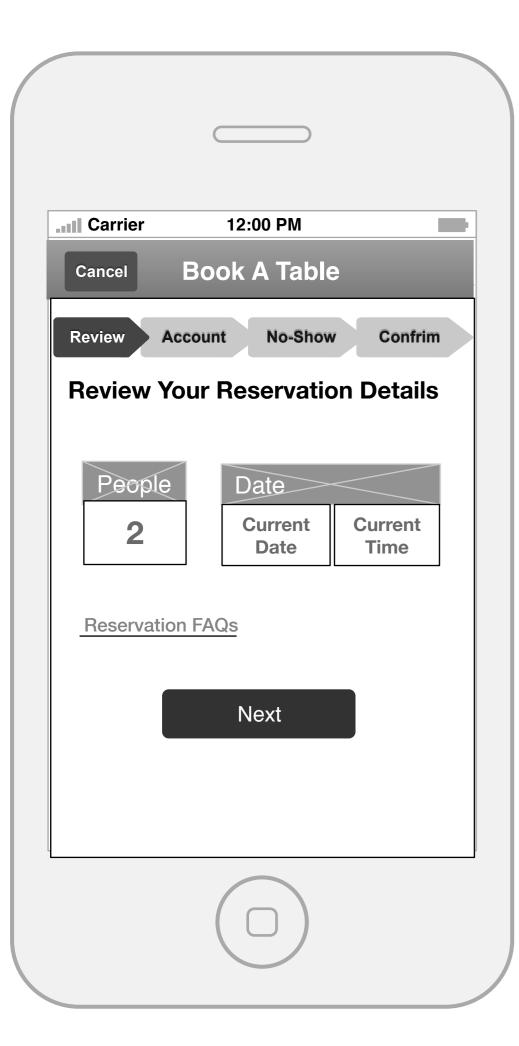


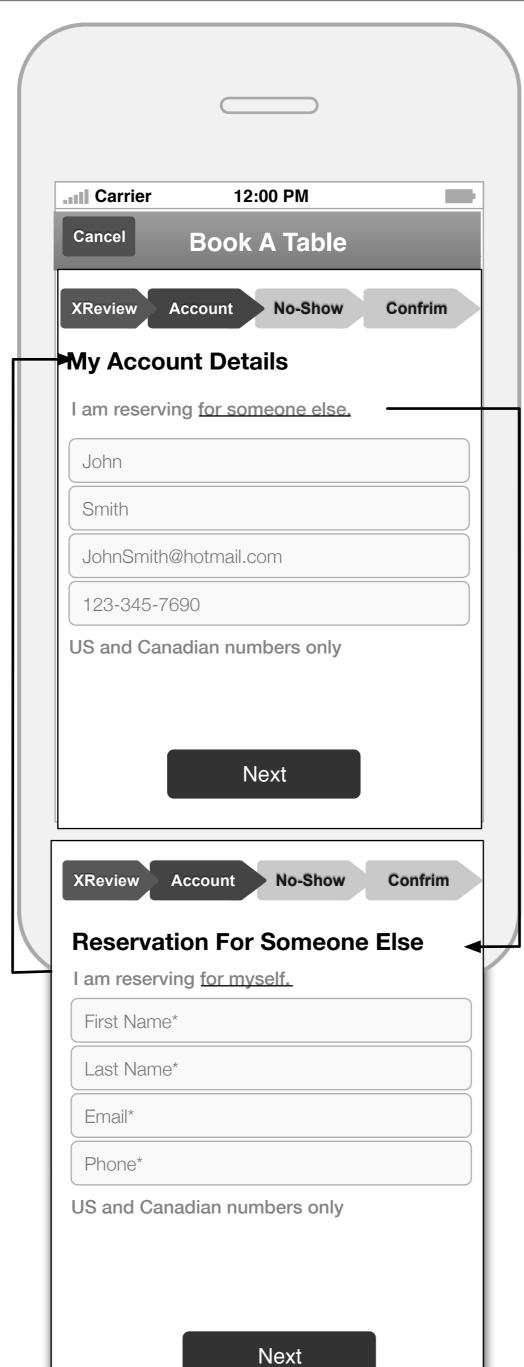


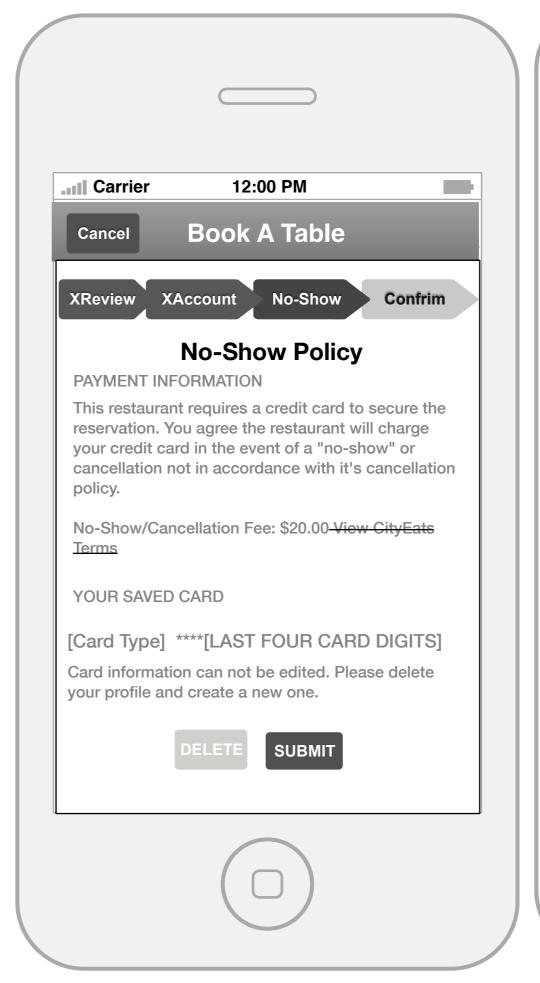


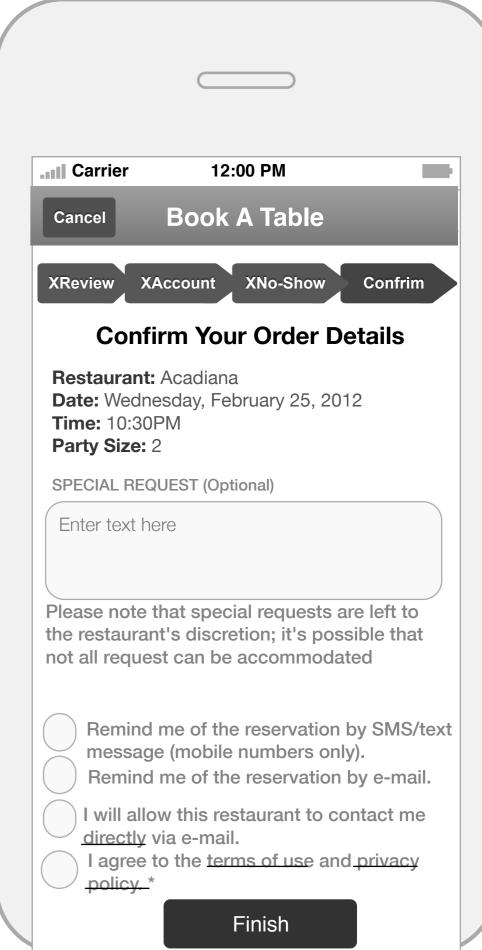






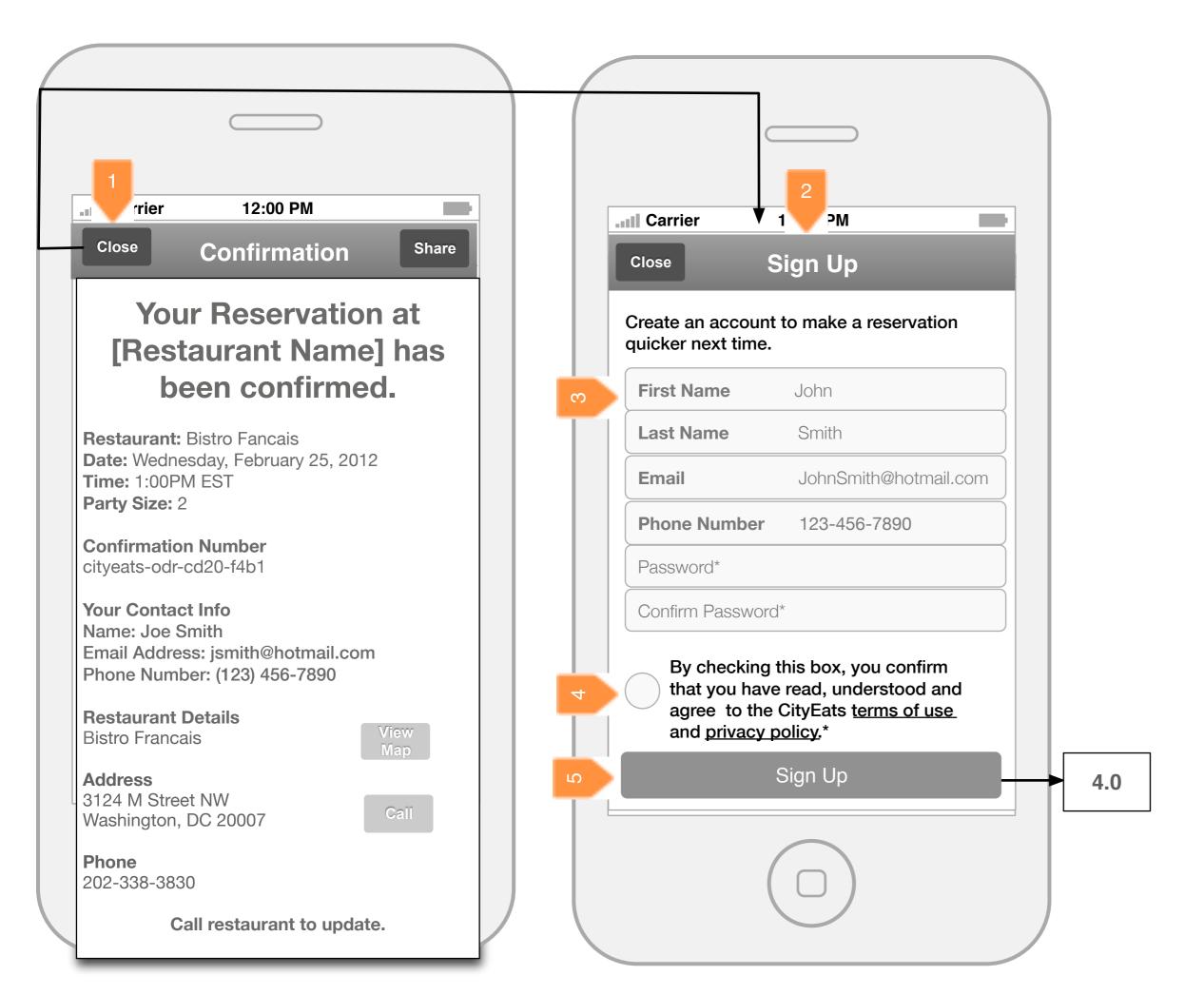












Once a user has gone through the reservation/wait list process if not logged up they should be redirected to the opportunity to create an account. This form is an updated version of the Sign Up Screen with fields pre-populated from the reservation process.

1. CLOSE CONFIRMATION SCREEN

Routes user to the sign up screen [GESTURE: Tap] Sign Up form

2. MODIFIED SIGN UP SCREEN

Call to action to create an account for a quicker reservation in the future

3. REQUIRED FIELD

Filled in using user's information submitted through the reservation/wait list process. User can edit information and must fill in blank fields.

[GESTURE: Tap] Upon tapping fields the keyboard will display

4. VERIFY TERMS OF USE AND PRIVACY POLICY

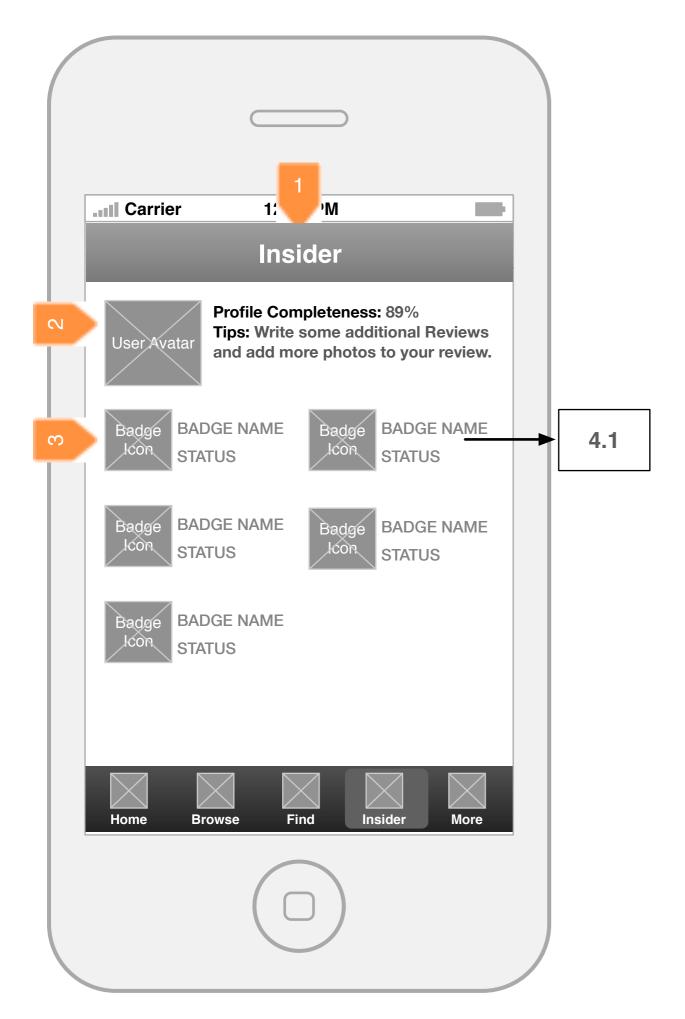
User must verify that they have read and agreed to the terms of use and privacy policy

[GESTURE: Tap] Hyperlinks take user to screens with legal required copy

5. SIGN UP BUTTON

Creates a CityEats account that can be accessed across all platform [GESTURE: Tap] 4.0 INSIDER BADGE DASHBOARD

4.0 Insider Badge Dashboard







When logged in the Insider section opens with a badge dashboard

1. SCREEN TITLE

Insider

2. PROFILE OVERVIEW

User can see their profile completeness as a pie chart with a percentage next to it in text. Profile overview also provides high-level tips on how to complete profile (as per desktop experience)

3. BADGE DASHBOARD

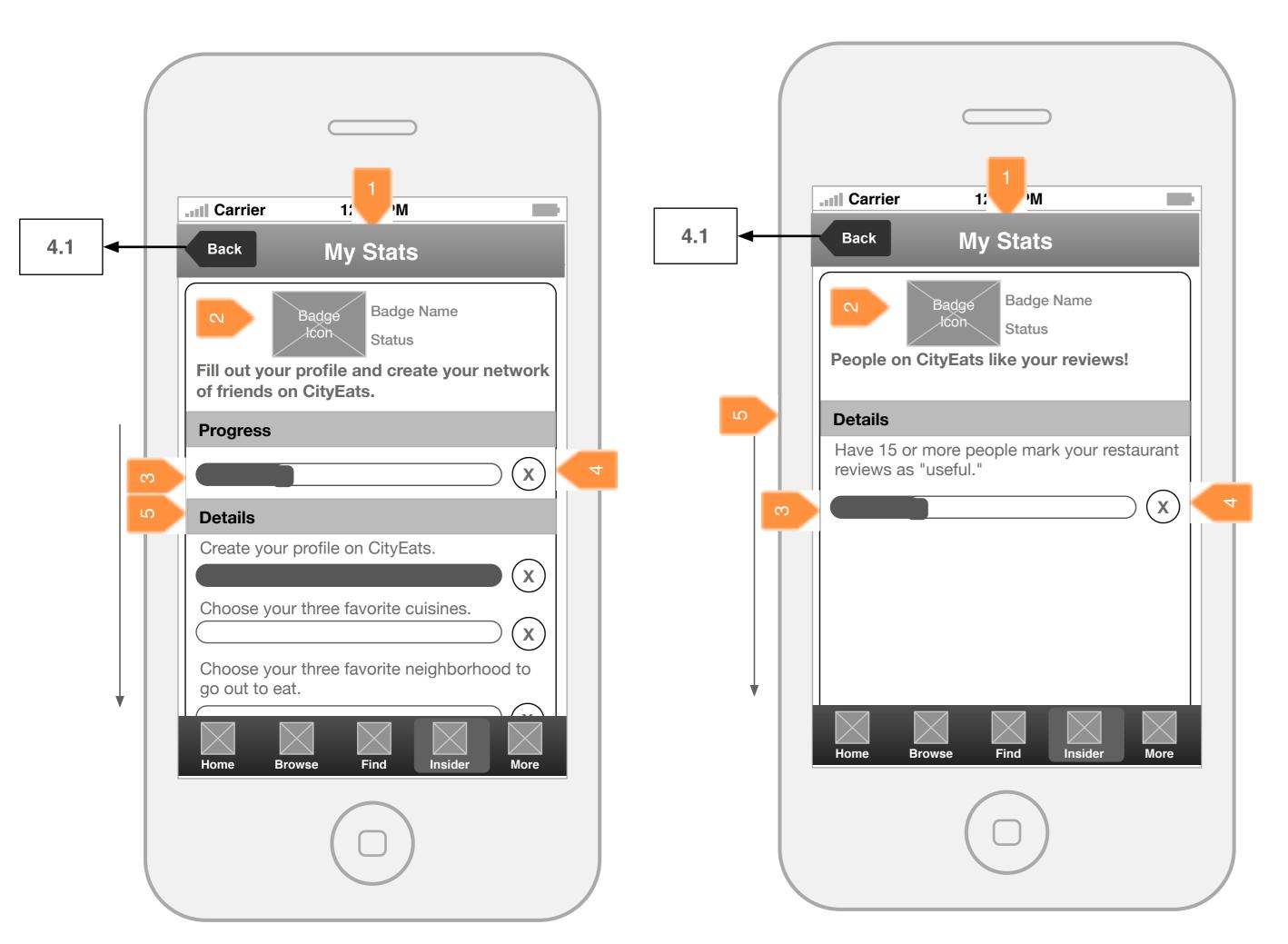
Features badge icon, badge name in text and user's status. If user taps the user will be taken to a screen providing high-level badge information.

[GESTURE: Tap] 4.1 INSIDER BADGE HIGH-LEVEL

4.1 My Stats







My Stats provides user with details regarding specific badges and their progress towards earning.

1. SCREEN TITLE

My Stats

2. USER SNAPSHOT

Displays badge icon, badge name and user's badge status

3. PROGRESS

Displays user's progress visually in a meter.

4. PROGRESS ICON

When complete this element is a check mark, signifying "done." While user is making progress this element is percentage quantifying the visual meter.

5. **DETAILS**

Details regarding user's progress in relation to the badge. For the Getting Started badge this features 5 progress bars as a subsection of the overall bar. Additionally this features a tip for completing the badge.





The More section will be the hub for user controls and settings.

1. SCREEN TITLE

More

2. MY ACCOUNT

User's self-submitted information
[GESTURE: Tap] 5.1 USER INFORMATION

3. RESERVATIONS BOOKED

Button only displays if user has booked reservations. LET'S DISCUSS IMPORTANCE AND SCOPE

4. BILLNG INFORMATION

Enables user to edit and save credit card information for booking tables (when

[GESTURE: Tap] 5.3 BILLING INFORMATION

5. **FEEDBACK**

User can provide feedback using a form via the application [GESTURE: Tap] 5.2 FEEDBACK

6. TERMS OF SERVICE

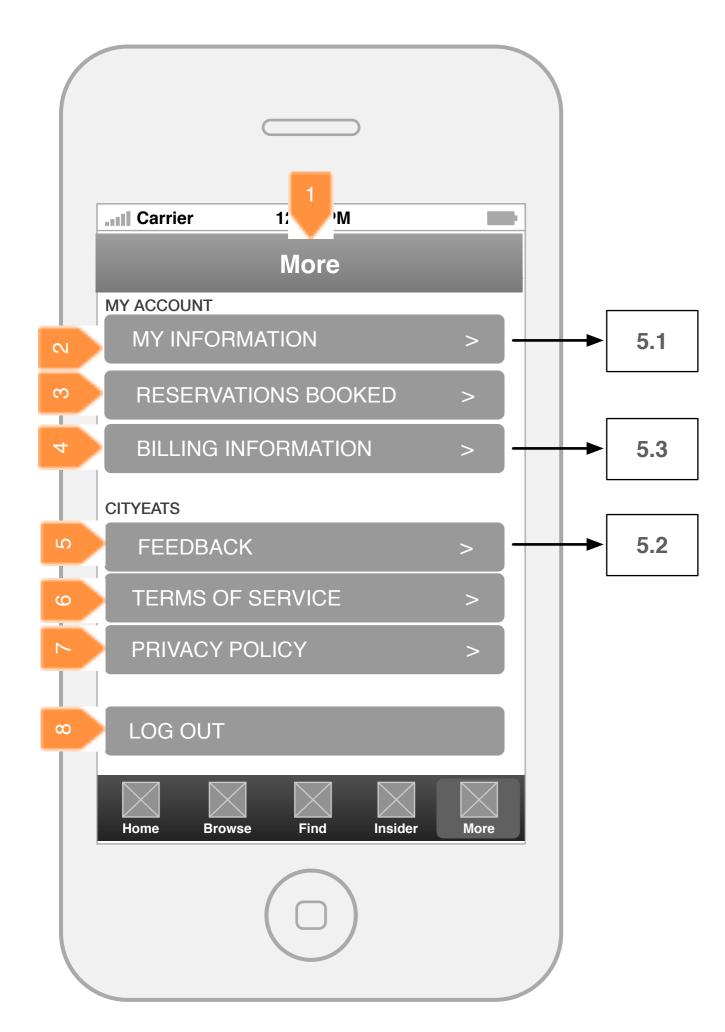
Takes user to required legal text
[GESTURE: Tap] Screen featuring required legal text

7. PRIVACY POLICY

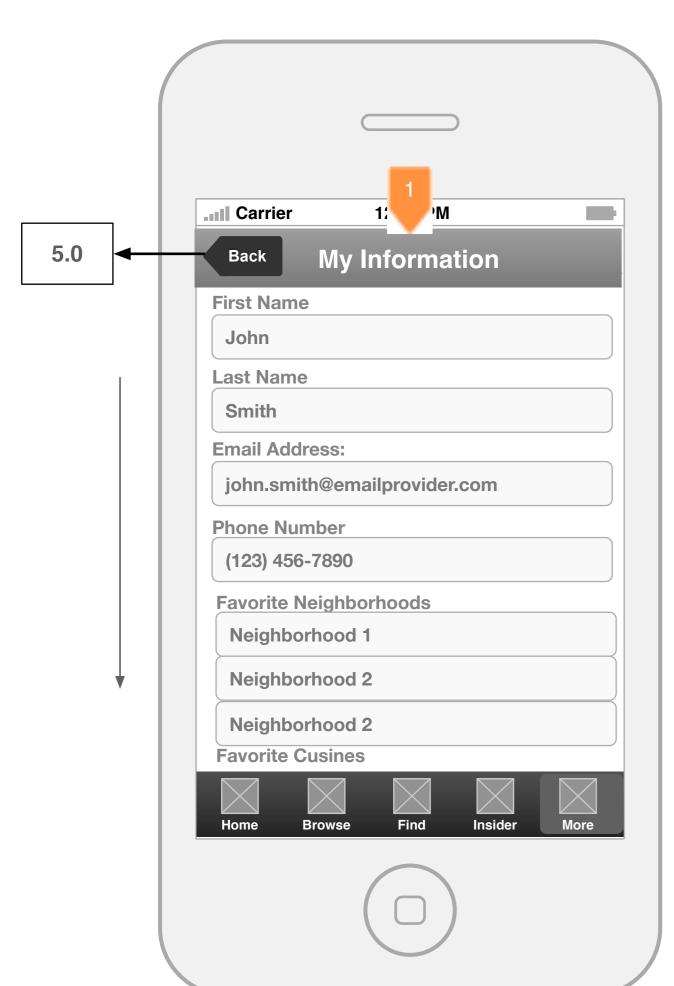
Takes user to required legal text
[GESTURE: Tap] Screen featuring required legal text

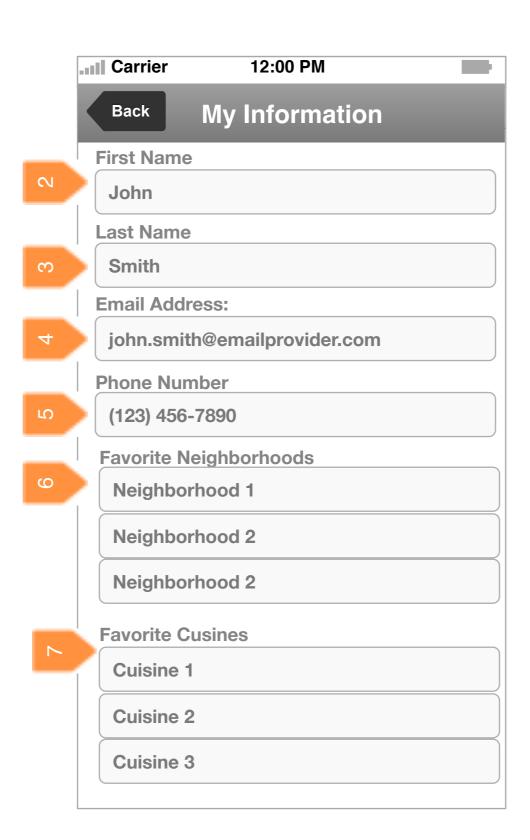
8. LOG OUT

Enables user to log out of application [GESTURE: Tap] user is logged out



5.1 User Information









This screen displays user's account information. The content on this screen is not editable due to development limitations for launch.

1. SCREEN TITLE

My Information

2. FIRST NAME

Displays user's first name as submitted in sign up process or updated from other channel

3. LAST NAME

Displays user's last name as submitted in sign up process or updated from other channel

4. EMAIL ADDRESS

Displays user's email address as submitted in sign up process or updated from other channel

5. **PHONE NUMBER**

Displays user's phone number as submitted via other channel

6. **FAVORITE NEIGHBORHOODS**

Displays user's favorite neighborhoods as submitted in sign up process or updated from other channel. Does not include application sign up process

7. FAVORITE CUISINES

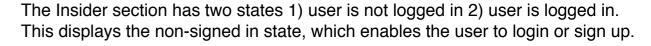
Displays user's favorite cuisine as submitted in sign up process or updated from other channel. Does not include application sign up process

DATA & DEVELOPER NOTES

Please confirm above limitations with development team







1. SCREEN TITLE

Book A Table

2. COPY TDB

PLEASE PROVIDE COPY

3. USER NAME

Should pre-populate user's first and last name if logged in

4. EMAIL

Should pre-populate if user is logged in

5. **SUBJECT**

User can provide their own subject line. Limit 60 characters.

6. **MESSAGE**

User can submit their own feedback. Limit 180 characters.

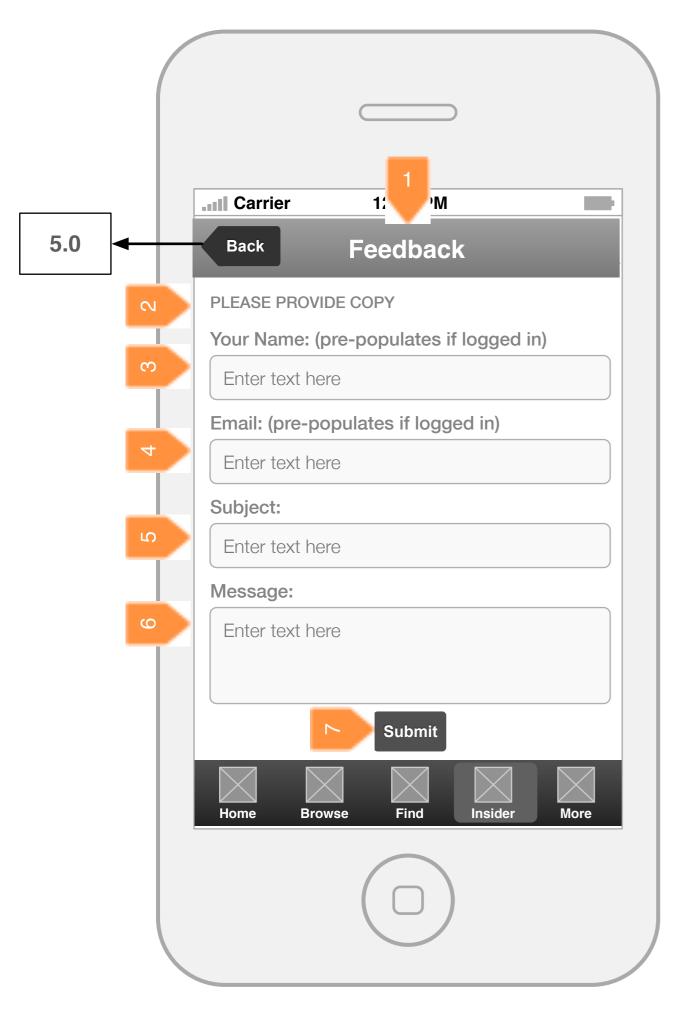
7. SUBMIT BUTTON

Upon submitting Feedback form user will receive confirmation of success COPY TBD

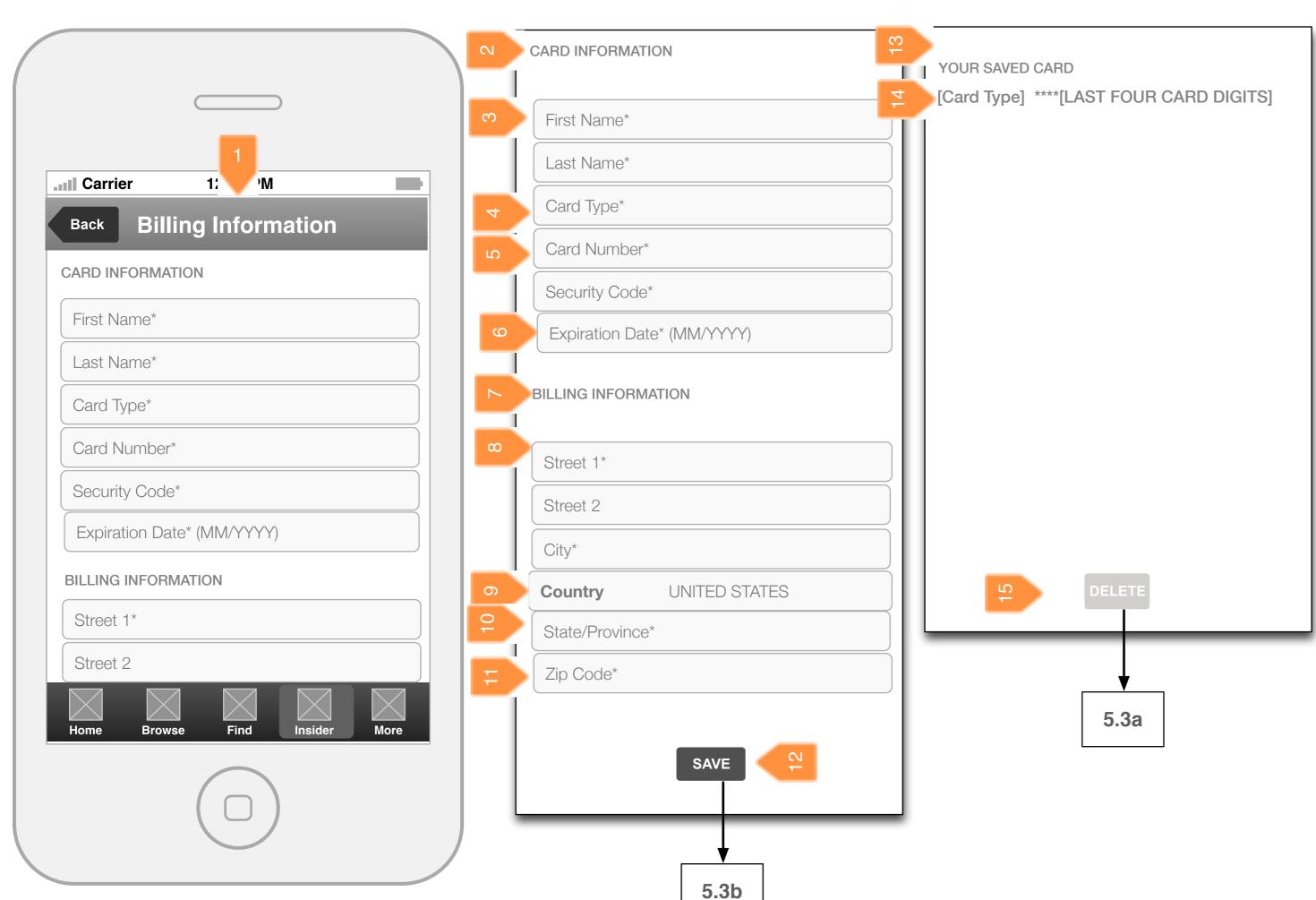
DATA & DEVELOPER NOTES

Please provide confirmation copy

When can feedback not be submitted? Are there any fields that are not required?



5.3 Billing Information - design referential to My Information







The user can save their no-show biapplication. If the user wishes to delote a provided your same amount profile they can do that in the "More" section

1. SCREEN TITLE

Billing Information

2. CARD INFORMATION

User can submit their credit card information to be used when required. All fields are required to submit.

3. NAME FIELDS

For text fields like First Name and Last Name the user can use the keyboard to submit

[GESTURE: Tap] Text keyboard should display, with next button being used for submit

4. CARD TYPE

[GESTURE: Tap] Display iOS picker (user can select card type)

5. **NUMBER FIELDS**

For number fiends like Card Number and Security code the keyboard should display numbers

[GESTURE: Tap] Numeral keyboard should display

6. **EXPIRATION DATE**

The expiration date has two variables month and year. Selecting done moves user to next field.

[GESTURE: Tap] Display iOS picker (Month, Year)

7. BILLING INFORMATION

Billing address

8. BILLING ADDRESS TEXT FIELDS

The text fields for billing address include Street 1, Street 2 and City. The submit button should read "next" and progress user through form
[GESTURE: Tap] Text keyboard should display, with next button being used for

submit

9. **COUNTRY**

User can select the country of their billing address. Defaults to the United States. Other option is Canadar

[GESTURE: Tap] Display iOS picker displays United States and Canada, done progresses user on to next field in form

10. STATE/PROVINCE

User selects from list of states or provinces dependent upon selected country.

[GESTURE: Tap] Display iOS picker list of states or provinces in alphabetical order, done progresses user on to next field in form

11. ZIP CODE

User submits zip code
[GESTURE: Tap] Display numeral keyboard

[CECTOTIE: Tap] Display Humeral Reyboard

12. SAVE BUTTON

User can save and submit billing information for future use. Can only store one card at a time. Upon the text visit to the billing information screen all fields are autopopulated. The user delete information submit.

[GESTURE: Tap] Save and submit form

13. PREVIOUSLY SAVED BILLING INFORMATION

User can delete saved information

14. SAVED CARD SUMMARY

Card summary only displays card type and the last four digits of the card

15. **DELETE BUTTON**

User can not update card information, but can delete saved card [GESTURE: Tap] Delete's user's billing information

DATA & DEVELOPER NOTES

Please provide error messages

Screen Title

In-App Web View

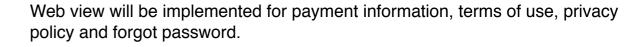


... Carrier

Back







1. SCREEN TITLE

Should updated depending on the web view target

- A. Payment Information
- B. Terms of Use https://secure.cityeats.com/terms_of_use C. Privacy Policy https://secure.cityeats.com/privacy_policy
- D. Forgot Password https://secure.cityeats.com/user/password/new
 E. Reservation FAQs https://secure.cityeats.com/faq

DATA & DEVELOPER NOTES

Please provide confirmation copy

When can feedback not be submitted? Are there any fields that are not required?

