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WIREFRAMES

DINING VENTURES

City Eats iPad Application

0.0 Global Navigation & Features 2

IPad 🛜		9:24 PM		Global navigation consists of the following elements: 1. Search 2. Title Bar
Q Search		Title 2	Filter 1 Filter 2 Filter 3	Confirms the title of the section or the specific screen 3. Filters Filters are used to present content according to different views. This includes reservations and wait list. 4. Content Content area 5. Main Tab Menu - Views Floor (1.0) Book (2.0, 2.1, 2.2) Slots (new screen suggestion) Messages (consider 'Host Notes' as advised by Joy - 4.0 - 4.1) Admin (5.0 - 5.3) 6. Main Tab Menu - Actions New Party (6.0 - 6.3) Search (7.0) Settings (8.0 - 8.1)
Fioor Book	Slots Messages	Admin	New Party Search Settings	

0.1 Sign In

Ped The second s		 About this page: All users are asked to sign in prior to accessing the City Eats iPad app. 1. Identity/Branding City Eats branding confirms the identity of the application 2. Sign In Sign In allows registered users to enter their username and password to access the app: Tap username to enter Tap password to enter If user's entries are valid on tap of Submit, load Enter Security Pin screen. 3. Help Help and contact information
Need Help? Contact us at 1-855-WeSeatU (1-855-937-3288) or suppo	3 rt@cityeats.com	

0.2 Enter Security Pin



1.0 Floor Plan



About this page: Restaurant floor plan Screen matches current functionality.

1. Menu Bar Floor will be shown as active.

iPad 📚			9:24 PM			
Q Searc	h Reservations)	Reservations	Reservations	Wait List	Split View
Guests Name	Parties)					
2 3	Alex Hall (Mr)	10m	646-123-5405	\$		Seat
4	Meredith	25	347-987-4321 Interdum volgus videt, est ubi peccat.		OUTSIDE	Seat
12:30pm (3	³ Tries)					
2!	Wendy Smith	1 m	212-345-6789 Lorenzino. Interdum volgus videt, est ubi peccat. Lorem ipsum dolor.		15	Seat
6	Mary Jones	2	646-123-4567		BAR INSIDE	Seat
2	Benjamin Wilkinson	5 m	646-123-5405			Seat
1:15pm (2	Parties)					
8	Melissa Smith (Ms)		212-543-7654			Seat
2!	Joseph Bloggs		516-123-0987	\$		Seat
Floor	Book Slots	Messages Ac	Īmīn	New P	arty Search	h Settin

About this page: Hosts can view all restaurant reservations.

1. Menu Bar - Book

Book will be shown as active.

2. Search

Hosts can search reservations by entering guest names

3. Views selector

- On tap, load corresponding view:
- Reservations (active default view)
- Wait List (2.1)
- Split View (2.2)

3. Status

On tap, display 'Custom statuses' pop-up (2.0.1). Statuses are color coded and displayed as a background behind the party size. *Refer to the style guide for the representation of each status.*

4. Guest notes

Guest notes are indicated with an icon and are displayed as part of guest information when user taps on a guest name.

5. Contact Method

Once a guest has been paged, the status shows how long since the page and whether they have replied. If there are SMS messages, they are indicated with a number in the upper-right of the SMS icon. User can reply to an SMS or send a new SMS by tapping the icon. On tap load screen (2.1.1 reply) or (2.1.2 - new message).

6. SMS/Phone number

Where applicable, guest's phone number and latest SMS are displayed.

iPad 📚		9:24 PM			
Q Search Reservations		Reservations	Reservations	Wait List	Split View
Guests Name	Contact Method		Offers	Location	
12:15pm (2 Parties)					
2 Alex Hall (Mr)	10m	646-123-5405	\$		Seat
4 Meredith	ame 2 3m	347-987-4321 Interdum volgus videt, est ubi peccat.		OUTSIDE	Seat
Reservation Status					
None		212-345-6789 Lorenzino. Interdum volgus videt, est ubi peccat. Lorem ipsum dolor.		15	Seat
Called to confirm		646-123-4567		BAR INSIDE	Seat
Running late	✓	646-123-5405			Seat
Arrived - Waiting at the Bar					
		212-543-7654			Seat
Arrived - Waiting outside		516-123-0987	\$		Seat
	· · · · · · · · · · · · · · · · · · ·		<u> </u>		
Floor Book Slots	Messages Ad	min	New P	arty Search	Settings

About this page: Hosts can review the reservation status.

1. Reservation Status

Status options are color coded. Currently selected status is indicated with a check mark. On tap of a status, display check mark next to selected status and close pop-up. Newly selected status should be indicated in guest's party status.

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About this page: Hosts can view all wait lists.

1. Menu Bar - Book Book will be shown as active.

2. Search

Users can search the wait list by entering guest names

3. Views selector

On tap, load corresponding view:

- Reservations (2.0)
- Wait List (active)
- Split View (2.2)

4. Status

On tap, display 'Customer status' pop-up (2.1.3). Status options are color coded and displayed as a background behind the party size.

5. Guest notes

Guest notes are indicated with an icon and are displayed as part of guest information when user taps on a guest name.

6. Wait Time

Remaining wait time in minutes is highlighted. User can tap and slide left to reveal the Waited and Original times

7. Contact Method

Once a guest has been paged, the status shows how long since the page and whether they have replied. If there are SMS messages, they are indicated with a number in the upper-right of the SMS icon. User can reply to an SMS or send a new SMS by tapping the icon. On tap load screen (2.1.1 - reply) or (2.1.2 - new message).

SMS/Phone number

Where applicable, guest's phone number and latest SMS are displayed.

8. Seat button

On tap, load 'Select Table' view (6.0).



About this page: Hosts can view all wait lists messages.

If user switches guest's preferred contact method from SMS to another option, user can still view past messages but cannot reply (Reply button should be disabled).

1. Header

Guest's name and phone number is displayed. On tap anywhere outside of popup area, close pop-up.

2. Message area

Messages have a time stamp. Display guest's message on the left and user's message on the right.

3. Message field

Hosts have the option to tap the message icon to select a pre-defined messages (2.1.2) or enter a free text message.

4. Send button

Send button is disabled until user enters at least one character in the message field.

On tap of Send button, send SMS and display message in message area.

2.1.2 Wait List - Customer Paging - predefined

Q Sea	ch Wait List		Wait	List	Reservations	Wait List Sp	lit View
uests Nan	ne	Wait Time	Contact Method	C	Offers Location		
2	Alex Hall (Mr)	Remaining: 2 mins	10m	646-123-5405	\$	Seat	
4	Meredith	Remaining: 5 mins	2 3m	347-987-4321 Interdum volgus videt, est ubi peccat.	OUTSIDE	Seat	
2	Wendy Smith	Remaining: 12 mins	1 m	212-345-6789 Lorenzino. Interdum volgus videt, est ubi peccat.	15	Seat	
6	Mary Jones	Remaining: 14 mins	2	646-123-4567	BAR INSIDE	Seat	
2	Benjamin Wilkinson	Remaining: 20 mins		Mary Jones 646-123-45	67 🔎	Seat	
8	Melissa Smith (Ms)	Remaining: 30 mins	Your ta	able is ready		Seat	
2	Joseph Bloggs	Remaining: 33 mins	Prede	fined message 2		Seat	
			Prede	fined message 3			1
					Send 2		
Floor	Book Slots	Messages	Admin	_	Now Party	Soarch	Sotting
11001	BOOK SIDIS	Wessages	Admin		New Party	Search	Settings

About this page: Hosts can select predefined messages.

1. Pre-defined messages

When sending a new message, user can select from a list of pre-defined messages. On tap of a pre-defined message, populate message field with selected message.

2. Message field / Send button

Send button is disabled until user enters at least one character in the message field or selects a pre-defined message. On tap of Send button, send SMS and display message in message area. View changes to (2.1.1 - reply).

2.1.3 Wait List - Customer Paging - pre-defined messages

au •	Secret Wait List			tliet	Deser	votions		alit Mari
4	Search Walt List		VVal		Reser	vations	vvait List S	plit view
luests	Name	wait Time		· · ·	Offers	Location		-
2	Alex Hall (Mr)	Remaining: 2 mins	10m	646-123-5405	\$		Seat	
4	Meredith	Remaining: 5 mins	3 m	347-987-4321 Interdum volgus videt, est ubi peccat.		OUTSIDE	Seat	
	Wait List Statu	IS 30m	1 m	212-345-6789 Lorenzino. Interdum volgus videt, est ubi peccat.		15	Seat	
N	one		•	646-123-4567		BAR INSIDE	Seat	
Pa	artially Arrived		_ \$ m	646-123-5405			Seat	
Aı	rrived - Waiting inside	✓		212-543-7654		- - -	Seat	
A	rrived - Waiting at the B	ar			A			
A	rrived - Waiting outside	!		516-123-0987	Ð	JP	Seat	
			2					
		<u> </u>			_	, <u>,</u>		
Flo	or Book Slots	Messages	Àdmin		N	ew Party	Search	Settin

About this page: Hosts can review the reservation status.

1. Wait List Status

Statuses are color coded. Currently selected status is indicated with a check mark. On tap of a status, display check mark next to selected status and close pop-up. Newly selected status should be indicated in guest's party status.

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۷.	Cancer

User can tap anywhere outside of pop-up to close it.



About this page: Hosts can search the wait list by entering guest names

1. Search bar

On tap inside the search bar, display keyboard. As user types, display only user's matches.

2. Results

User can interact with matching entries as they normally would.

On tap of anywhere outside of search field or keyboard, un-dim all entries and collapse keyboard.



About this page: Hosts can review both the reservations and wait list in 'split view'.

In Portrait mode, when Split View is selected Reservations and Wait list are stacked vertically

Paging

In Split view, messages are not displayed (due to limited horizontal space); user taps icon to see note/message in a pop-up.



About this page: Hosts can review the available slots for a given timeperiod.

4.0 Messages - Notifications



4.1 Messages - Host Notes



Pad 🛜 🚺	9:2 Shift St	4 PM atistics	iff Stats Servers Reports
	Sat right Now	Sat this Shift	Average Shift Times (mins)
Monday 19 Sep 2011	Parties Guests	18112PartiesGuests	5:124:02Turn TimeWait Time
	Server Name	Current	Tally
	Bob Carter	4/1	24/6
	Carol Drake	12/3	33/8
01-11-11-1	Derek Lile	10/4	18/3
by Server	Name Surname	10/4	18/3
	Bob Carter	4/1	24/6
	Carol Drake	12/3	33/8
	Derek Lile	10/4	18/3

About this page: Hosts with administrator permissions can view all restaurant stats, servers and reports.

1. Menu Bar - Admin

Admin will be shown as active. On tap, default to user's previously selected view.

2. Views selector

On tap, load corresponding view:

- Shift Stats (active - default view)

- Servers (5.1)
- Reports (5.2) Managers only

3. Admin settings

On tap, display 'Admin settings' pop-up.



About this page: Hosts with administrator permissions can view all restaurant stats, servers and reports.

1. Menu Bar - Admin

Admin will be shown as active. On tap, default to user's previously selected view.

On tap, load corresponding view:

- Shift Stats (5.0)
- Servers (active)
- Reports (5.2) Managers only

3. Floorplan

On tap of a table, corresponding server's header is highlighted.

4. Shift Over button

On tap, load 'Shift Over' confirmation screen (5.3)

5. Server header On tap, highlight server's corresponding tables on the floor plan.

6. Server actions Edit - on tap, load (5.2 - assign tables)

Reassign - on tap, load 'Select New Server' pop-up with list of all other servers and update Server screen accordingly.

Off - on tap, mover server to the bottom of the list, update header, actions and floor plan accordingly.

Start Shift - on tap, load (5.2 - assign tables)

5.2 Admin - Servers Assign Tables



BAR 31 32 33 34 35 36 37 Bob Johnson (BJ) - 4 tables 5 16 17 6 25 28 36 37 5 Edit< Reassign Off 14 15 15 16 17 6 17 14 15 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 17 16 16 16 16 17 16 16 16 16 17 16 17 16 16 16 16 16 17 16 16 16 17	Admin	9:24 PM Servers	Shift Stats Servers Reports
	BAR 3 16 17 14 15 20 20 20	31 32 33 34 35 36 37 \$2 25 28 36 37 65 Shift Over? \$8 39 65 Shift Over? Server shifts will be set to off OK 61 61	Servers Shift Over Bob Johnson (BJ) - 4 tables 5 Edit Reassign Off Sarah Parker (SP) - 4 tables Edit Reassign Jan Muller (JM) - 5 tables Edit Reassign Edit Reassign Off Jan Muller (JM) - 5 tables Edit Reassign Edit Reassign Off Start Shift Start Shift Start Shift

1. Shift Over pop-up

On tap of OK, load Severs screen with all server statuses set to Off Shift.

On tap anywhere outside of the pop-up, load servers screen without any changes.

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6.0 New Party (default)

IPad © 9:24 PM New Part Party Size 2 S 4 A	ty ection ny	 About this page: Hosts can add New Parties using the New Party Function. New Party screen actions function same as current version of app. 1. Menu Bar - New Party New Party will be shown as active. On tap, default to user's previously selected view.
Image: Solution of the state of the sta	ime ow Seat Seat Seat Seat	 2. New Party fields On tap all new party fields are editable. 3. Reveal Guest Details button On tap, display Guest Details panel. 4. New Party Actions Hosts can tap to: Add Party to Wait List Seat Party

6.1 New Party - Guest Details

				About this page: Hosts can reveal Guest details.
//				New Party screen actions function same as current version of app.
iPad 奈	9:24 PM Guest Details	New Party		1. Menu Bar - New Party New Party will be shown as active.
	First Name	Party Size Section 4 Any		On tap, default to user's previously selected view.
	Last Name	S Full Name		2. Guest details fields On tap of a field, user can enter or edit guest details.
	Salutation	Date Today Time Now		3. Hide Guest Details button
	Mobile Phone	Table		Off tap, fille Guest Details parter.
	Email Address	Any	\bigcirc	
	Pager Number	Wait Time Auto		
	Manual			
	Guest Notes	Add Notes		
	Dietary Requirements			
	VIP	Add to Wait List Seat		
Floor Book	Slots Messages Admin	New Party Search Settings		

6.2 New Party - Seat (select table)



1. Table selection User's selection is highlighted.

2. Cancel button

On tap, close 'Select table' screen without any changes.

3. Done button

On tap, load last screen user had open prior to tapping New Party.

6.3 New Party - Seat (auto-assign)



Search	
Note. Wireframe for this screen in not in the SOW. We can address if required.	

About this page: Hosts can search the app by customer name, confirmation number, phone number or email address.

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8.0 Settings



Portrait mode

0.1 Global navigation (portrait)



Global navigation consists of the following elements:

1. Search

2. Title Bar Confirms the title of the section or the specific screen

3. Filters Filters are used to present content according to different views. This includes reservations and wait list.

4. Content Content area

5. Main Tab Menu - Views Floor (1.0) Book (2.0, 2.1, 2.2)

Slots (new screen suggestion) Messages (consider 'Host Notes' as advised by Joy - 4.0 - 4.1) Admin (5.0 - 5.3)

6. Main Tab Menu - Actions New Party (6.0 - 6.3) Search (7.0) Settings (8.0 - 8.1)

9.0 Merchant Authentication/Registration



Merchant Authentication/Registration screen matches current functionality.

9.1 Restaurant Log In



Restaurant Log In screen matches current functionality.

10.0 Restaurant Layout



Restaurant Layout screen matches current functionality.

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